We are here to help!

Do you or your family need services to help you with your developmental disability?

Now?  Soon?  In the future?

The Illinois Department of Human Services may be able to provide you with assistance now or help you plan for your future needs.

For more information about the Illinois Department of Human Services (IDHS), Division of Developmental Disabilities' program or for the phone number of the Pre-Admission Screening/Independent Service Coordination Agency (PAS/ISC) in your area, call:

1-888-337-5267
1-866-376-8446 (TTY)

You can also visit our web site at:
www.dd.illinois.gov
or
www.dhs.state.il.us

See the inside panel of this brochure for a list of all PAS/ISC agencies and their telephone numbers.

If you have questions about any Illinois Department of Human Services (IDHS) program, call or visit your IDHS' Family Community Resource Center (FCRC). We will answer your questions. If you do not know where your FCRC is or if you are unable to go there, you may call the automated helpline 24 hours a day at:

1-800-843-6154
1-800-447-6404 (TTY)

You may speak to a representative between:
8:00 a.m. - 5:30 p.m.
Monday - Friday (except state holidays)

For answers to your questions, you may also write:
Illinois Department of Human Services
Bureau of Customer Support and Services
100 South Grand Avenue East
Springfield, Illinois  62762

Visit our web site at:
www.dhs.state.il.us
What services are available?

The IDHS Division of Developmental Disabilities provides person-first services and supports for individuals with developmental disabilities and their families.

Possible services include:

In-home supports to help you live more independently.

Respite care to provide temporary relief to your caregiver.

Training Programs to teach you life and work skills.

Residential living arrangements to provide you with the security and care you need.

Adaptive equipment to make you more independent.

Other supports to improve your quality of life.

How can I access these services?

IDHS maintains a statewide database of people with developmental disabilities who need services. This database helps us make sure services are available to you and your family when you need them.

You must first contact your PAS/ISC agency for an interview

Based on the information you provide during this interview, the PAS/ISC will complete a “Prioritization of Urgency of Need for Services” (PUNS) form, and will put your need for services into one of these categories:

Emergency - You need immediate services

Critical - You will need services within 1 year

Planning - You will need services in 1 to 5 years

What if my needs change?

Your needs will be evaluated at least once per year. You may ask for a reevaluation at any time due to a change in circumstances.

Location of PAS/ISC Agencies

Belleville
DD SERVICES OF METRO EAST .........................................................St Clair County 618-236-7957
................................................................................Madison County 618-656-9663

Centralia
SOUTHERN IL CASE COORDINATION ............................................ 800-828-7422

Chicago
COMMUNITY ALTERNATIVES UNLIMITED ................................ 773-867-4000

Chicago
COMMUNITY SERVICE OPTIONS .................................................. 888-276-4467

Crystal Lake
OPTIONS & ADVOCACY OF McHENRY COUNTY ........................ 888-376-8828

Decatur
PRAIRELAND SERVICE COORDINATION .................................... 800-866-8779

East Moline
COMMUNITY SERVICE OPTIONS/RIM ........................................ 309-278-0020

Geneva
DAYONE NETWORK . ...................................................................... 888-282-0997

Homewood
SUBURBAN ACCESS, INC. .............................................................. 800-507-5057

Jacksonville
GREAT RIVER SERVICE COORDINATION .................................... 217-243-2330

Joliet
SERVICE, INC. .................................................................................. 800-244-8008

Lincoln
CENTRAL ILLINOIS SERVICE ACCESS ........................................... 877-437-9588

Lombard
PACT, INC. ........................................................................................ 630 960-9700

Loves Park
ACCESS SERVICES OF NORTHERN ILLINOIS.............................. 815-282-8824

Macomb
WESTERN ILLINOIS SERVICE COORDINATION ........................... 800-699-3672

Pittsfield
WEST CENTRAL SERVICE COORDINATION ................................. 888-279-4812

Pontiac
LIVINGSTON COUNTY MENTAL HEALTH BOARD ...................... 815-844-7708

Urbana
CHAMPAIGN COUNTY REGIONAL PLANNING.............................. 217-328-3313

For TTY users, please call the Illinois Relay Center:
1-800-526-0844