



Anchors Away!

•NEW HORIZONS•

ANNUAL REPORT NO. 47
FISCAL 2018

 Sertoma
Centre, Inc.



ALL ABOARD!

When we think of our theme for this year's annual report it reminds us of the crew of a ship and how so many people working together make each voyage a ship takes safe and effective to its mission. The board, staff, donors and volunteers of Sertoma Centre do this each day, each month, each year working to safely and effectively assist the individuals we support. Thanks to everyone for making our fiscal year 2018 voyage a safe and successful one!

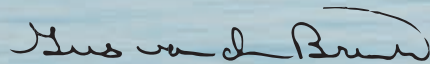
Among our accomplishments for fiscal year 2018 we are pleased to report that our programs supporting individuals with intellectual and developmental disabilities served 621 individuals. The Youth Empowered for Success (Yes) program completed its first full year with success serving high school students in curriculum based and community focused services. Our Community Mental Health and Counseling services (CMHC) supported 835 individuals with the highlight of assisting 22 individuals to transition from living in a nursing facility to their own home in the community.

We also worked diligently to educate the Governor's office, IDHS administration, and our local state senators and representatives on the need for increased wages for direct support professional (DSP) positions. Our efforts were effective with a \$0.50/hr. increase for DSP positions put into the FY 2019 state budget for DD waiver funded services. Our thanks goes out to all of those organizations and individuals that participated in the They Deserve More Coalition efforts.

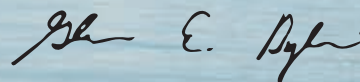
As usual finances were tight during FY 2018 and everyone worked hard to accomplish our mission with little over all funding increases from the state. Despite the challenges we were able to end the year with a balanced budget. Our thanks goes to all the staff that managed revenue and expenses to make this happen. To our donors too, a huge shout out of thanks as our fundraising efforts were rewarded with increased support. Overall \$602,548 was raised through our mission advancement efforts with an additional \$367,722 in multiyear grants funding.

There is much more to share about the past year's accomplishments and you can read about many of them in this annual report. You can also learn more about them by going to our website www.sertomacentre.org and reading the yearend report on our agency goals for the year.

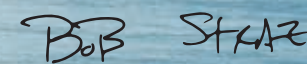
Please know that it is the support and work of many, including you, that made us successful in achieving the Sertoma motto of "SERvice TO MAnkind". For all of you that have supported us in the past year, thank you for being part of the "Crew" at Sertoma and helping support individuals with disabilities in our community.



Gus van den Brink
Executive Director



Glenn Bylina
Foundation Board President



Bob Straz
Centre Board President

NEW ON THE HORIZON



New Flat Screen Televisions are a Big Hit in the Sertoma Lobbies

Jason and Kristin Neilsen, supporters of Sertoma Centre, donated flat screen televisions to our 123rd and 127th lobbies. The TV's are very popular with consumers as they see themselves on the big screen. The TV's display upcoming events, ads, interviews, as well as general agency information. The community is now aware of what is currently happening at Sertoma. Our Matteson location also recently received a TV donated by one of our housewares show vendors.

Dog Therapy Brings Happiness to Consumers

Our dog therapy class for consumers was initiated by Behavioral Health Coordinator, Ashley Schehr last year. Lenore is the trainer who brings Jacque, a 7 year old poodle, to visit consumers once a week. Jacque is a certified therapy and grief therapy dog. The class is particularly beneficial to consumers who don't have daily interactions with dogs or pets at their CILA or family homes. Through this experience, consumers have learned how to appropriately interact with a dog, what commands can be taught, and how dogs are helpful to people with disabilities by giving them a sense of comfort and happiness. The class has been a big hit and consumers have expressed how they loved learning about all different types of dogs and the amazing things they can do!



SERTOMA FAMILIES ON DECK!

First Executive Director's Meet and Greet Breakfast Gives New Families A Look Inside Sertoma Centre

Sertoma Centre hosted the first Executive Director's Meet and Greet Breakfast on Saturday, June 30th. Guests included new consumers in FY'18 and their families. We had a great turn out with fifty people attending. We were able to meet the new families and share all the exciting things that are going on at Sertoma. During the event our guests met Executive Director Gus Van Den Brink and learned how Sertoma Centre began and the impact that it has made in the lives of individuals with disabilities since 1971. Attendees also had the opportunity to meet Dina Raya, Director of Consumer Services, Assistant Director, Megan Mc Shane and Dana McFarlin, Director of Employment Services. Volunteer Services Manager, Laura Gardner, spoke on the importance of volunteering and ways to get involved.

In addition, a charter family member and current Sertoma Foundation board member, Alan Haraf, shared his personal experience on how Sertoma Centre has made a meaningful impact on his family, and the importance of making a long term commitment to sustain the organization into the future. Families had the opportunity to engage with other families while enjoying a delicious breakfast. All the guests were included in a special raffle for a chance to win an exciting door prize. We are looking forward to hosting this important event each year and look forward to the opportunity to meet more new families in 2019.

Consumer Services

Consumer Services was challenged with the monumental task of revamping the previous way in which annual consumer meetings were held, written, developed and implemented, due to changes made by the State of Illinois. Service Coordinators went through a number of trainings, webinars, in services and team meetings to learn how to meet this new challenge. But that they did! They successfully created new plans and fully embraced the new system, even while other professionals struggled with this. Amidst all this, two consumers who receive services from Home Based and Community Day Services cemented a long standing relationship by getting married last summer. Both staff and consumers were in attendance to help celebrate the joyous occasion. This was the first wedding of consumers in recent history.



Day Programs

During FY'18, Day Programs implemented many exciting activities. The consumers enjoyed taking yoga classes and went on a field trip to Krispy Kreme to learn how their pastry products are made. Another popular activity was volunteering at local nursing homes and PAWS in Tinley Park, and helping to keep the community looking great by planting flowers in Alsip's village pots.

Day Programs continued partnerships with Marist High School's volunteer program, the University of Illinois at Circle (UIC) for our community garden and Governors State University's occupational therapy programs by hosting many of their interns. The Benjamin B. Green-Field Foundation provided a much appreciated grant in support of the Benjamin B. Green-Field Music Program's music and art therapy components.

We welcomed a new partnership with the Alsip Fire department which has been facilitating tours and informational sessions at the fire station.



Sertoma United

Sertoma United added new members to the group to allow opportunities for more individuals to learn about advocacy and leadership. The group continued to have members help with new staff trainings and represent the consumers' interest on agency committees. The group worked with the Alliance, an Illinois State self-advocacy group. The Alliance helps to educate the group with occasional trainings, webinars, and visits to the 127th Street building. The peer mentoring program started for new consumers to the Day Program site at the 127th Street Building. The group worked on creating independent living skills curriculums that would be helpful for future classes to all consumers. The group also made sure to give back to the local community by volunteering at the set-up for Sertoma's Super Sale. During the holiday season, the group organized a toy collection that was donated to an organization for distribution to local families without resources, along with a drive for personal hygiene products to donate to an organization that helps the local homeless population. Sertoma United is always looking for a way to better the world around them.

COMMUNITY MENTAL HEALTH AND COUNSELING MOVES FULL STEAM AHEAD

CMHC is considered a trauma-informed!

The experience of trauma is often a source of the development of life long mental illness. Our team has put a lot of work into offering training to all staff at our Matteson location on trauma-informed principles, requiring that all staff to complete a trauma-informed training within one year of employment, and including trauma informed language in our job descriptions. Some of the principles of being trauma-informed are focused on offering a physically and psychologically safe environment, and using language that empowers individuals such as identifying people as survivors rather than victims. Several of our staff have trained more in depth in trauma-related treatment practices and are certified in using Eye Movement Desensitization and Reprocessing techniques or are Certified Clinical Trauma Professionals.

Mental Health Services for Intellectual Disabilities

A new psychosocial rehabilitation program was developed specifically for individuals with an intellectual disability who also experience a mental illness. Our 127th location has been certified by the State to provide community-based mental health services. People with intellectual and developmental disabilities are two times as likely to experience a mental illness than the average person and the delivery of very targeted mental health treatment is often limited. Therapists facilitate groups that educate consumers on their symptoms of mental illness and how to better cope with these symptoms and offer individual therapy to process the experience of managing a mental illness or other difficult life circumstances.

CMHC Debuts New 24/7 Support Line

Community Mental Health and Counseling rolled out its new 24/7 Elevated Consumer Support (ECS) Line. This is an additional mental health resource now available to the consumers of the Community Mental Health and Counseling programs and services. The purpose of the ECS Line is to provide support to consumers in addressing immediate needs that do not necessarily require emergency services. The goal is to encourage the use of coping skills and identify natural supports while working through challenging life events or to manage elevated symptoms associated with their mental illness. It is managed by mental health professionals currently employed with Community Mental Health and Counseling who are on call after hours, on weekends and on holidays. The consumers have been using the support line resulting in a decrease in the need for emergency services in the community.



**Gia Washington, CMHC
Community Development
Manager is Leaving a Mark in
the Community**

Community Development Manager, Gia Washington, was awarded Top 100 Instructor of all time at the SAMHSA Mental Health First

Aid Instructor Summit on Sunday, April 22 in Washington, DC. She also participated in the Crisis Intervention Team Training side by side with members of Chicago law enforcement (police officers, SWAT team and dispatchers). The Crisis Intervention Team training is offered to officers who will specialize in response to people with developmental disabilities and mental illness. Gia was able to see first-hand the type of training they receive and the shift in response this requires for officers from their initial training.



Sertoma Centre Consumers Join 2018 Recovery and Empowerment Day

Did you know that nearly 10 million adults in America live with a serious mental illness? However, nearly 60% of these adults did not receive mental health services in the previous year due to stigma and/or lack of treatment resources. Consequently on May 17, 2018, eight CMHC consumers and 4 staff members took a 200 mile trip to Springfield in order to raise awareness and advocate for mental health services. This was CMHC's third year taking a historic advocacy and empowerment trip to Springfield! During this year's trip, the group had the opportunity to take part in many interactive advocacy activities, including a mental health rally, dignity march, and several meetings with legislators.

Prior to embarking on this year's journey, the consumers worked very hard to draft their own unique recovery stories on beautiful, Sertoma branded advocacy postcards. In addition, the attending consumers created memorable and empowering posters that were utilized in the dignity march and rally. While meeting with their elected representatives, consumers were encouraged to share their own recovery stories and promote mental health treatment. In fact, all of the attending consumers did

an amazing job of advocating for themselves and the bills associated with mental health services, with little to no encouragement from the attending staff members! After sharing their mental health recovery stories and meeting several Illinois legislators, consumers had an opportunity to tour their state capitol. This tour provided consumers with a first-hand look at the legislative process and the state capitol's rich history. The tour began in the Senate Chamber where the group was able to learn about the legislative process and voting. Following the tour of the House chambers, the group stopped at the three floors of the rotunda, where the tour guide pointed out various architectural features, as well as the historical significance of several paintings and statues. For many of the attending consumers, this was their first opportunity to explore and experience their state capitol.

Although stigma and overall mental health resources may not be dramatically improving from this advocacy trip; with dedication, perseverance, and determination, CMHC consumers were able to have their voices and recovery stories heard in Springfield! As John Wooden once said, "It's the little details that are vital. Little things make big things happen."

VOLUNTEERS ARE THE WIND BENEATH OUR SAILS

AHOY MATEYS!

Sertoma Centre volunteers SAILED TO NEW HORIZONS last year as each and every one has shown us the true meaning of giving while touching the lives of each and every consumer we serve. Whether you have helped in the office with filing or data entry, volunteered at a special event, or worked directly with our consumers in programming, we are grateful for all your support. Sertoma Centre would not be able to SAIL FORWARD if it was not for ALL HANDS ON DECK with the hard work, dedication, and enthusiasm you give to us each year! ANCHORS AWEIGH WITH OUR VOLUNTEERS!

**Disclaimer: We tried our best to keep track of everyone and every organization or company that volunteered with us during Fiscal Year 2018. We definitely appreciate all of you and apologize if we accidentally left off your name or organization.

Volunteer Services FY'18 Highlights

Volunteers served over 6,234 hours

Total number of volunteers were 561, and out of that number 226 were new to Sertoma Centre!

Tamika Abdul Shakur
Shanna Abraham
Heather Acosta
Virnette Adams
Mary Aitchison
Anas Akhattob
Heather Alcosta
Colin Alexander
Leesa Alexander
Scott Allen
Sue Allen
Rasha Alnasr
Nancy Alonso
Victoria Alonso
Kayla Andrews
Emaly Araiza
Nicole Arias

Carmelita Arnold
Merrit Arnold
Makenna Arnold
Michele Arthur
Tom Atello
Paulette Attenco
David Attonn
Jessica Ayala
Nathaniel Ayala
Christina Baader
Vicki Baader
Leah Bailey-Langston
Teri Baker
Sherrie Balestri
Chloe Banicki
Erica Banicki
Lauren Banicki

Mary Banicki
Jaime Barrett
Cathy Barry
Debbie Bauer
Matthew Bauer
Mary Bax
Diane Bazan
Ron Bazan
Latasha Beal
Maciej Bednarz
Ray Benaitis
Charise Bennett
Mary Bensen
Amelia Benson
Peachy Benson
Yah Bentzoor

Patrick Beyer
Hamza Bhatti
Keith Biancalana
Jean Biela
Nancy Bishop
Pat Biszewski
Mariann Bithos
Shannon Blackburn
David Bloom
Brooke Bode
Phoebe Bogan
Kathy Bohn
Mary Bonen
Damien Borkowski
Cathe Bottiglier
DeShawn Boyd
Tiffany Boyd

Candy Bradley
Patricia Bradley
Emily Brewer
Ruth Brian
Nick Briggs
David Brodsky
Nathan Brodsky
Theresa Brown
Yvonne Brown
Judy Bruning
Erin Brylka
Dakota Bryson
Leslie Buckner
Tameka Bufford
Christy Burdelik
Dawn Butler
Jean Butler
Arlene Buyan
Pam Cabrera
Harold Cage
Chris Calich
Danette Calloway-Smith
Faviola Camerena
Mirella Camerena
Antonio Campos
Xavian Campos
Diane Cannon
Christine Cantlin
Marlene Cardamone
David Carlig
Kathy Carlig
Mount Carmel High School
Kristin Casper
Tiffany Chaiwised
Antonio Cherry
Melanie Christian
Sandi Chudoba
Adrian Ciezobka
Edward Clancy
Kathy Clasby
Debby Cole
Sue Colella
Tina Collins
Debby Coltro
Jason Coltro

Jerry Coltro
Kathy Conley
Louie Conn
Janet Conway
Lenore Coover
Pat Cotter
Bianca Cotton
Betty Cowfer
Kathleen Craig
Dylan Czernik
Terri Czizik
Maureen Dalzell
Savanna Dankert
Jamika Davis
Racheal Davis
Kristin De Sutter
Ruth Debruyn
Lisette DeJesus
Cheryl Delaney
Brittney DePaola
Kristin DeSutter
Misty Devro
Jim Di Novo
Patty Dickover
Scott Dixon
Carol Donnelly
Sierra Downey
Lynn Drenth
Valentina Drust
Misty Durov
Larry Durrant
Barbara Dutton
Victoria Eells
Luke Egan
Velda Rose Erie
Kassandra Esparza
Barry Farley
Mary Fedor
Mary Fedor
Kinga Felker
Jennifer Finger
Gladys Fioretti
Haley Fioretti
Tracy Fioretti
Adeline Florez

Mellissa Floyhar
Amanda Flynn
Deb Folta
Stacey Foster
Patsy Franklin
Felicia Frederick
Yvonne Freeman
Beverly Friend
Adrienne Fullwood
Amber Furman
Lynn Ganz
Amy Gardner
Anne Gardner
David Gardner
Joshua Gardner
Amaranda Garza
Nancy Gass
Colin German
Ally Gerstentrom
Jim Giblin
Maureen Gillen
Vanessa Gills
Nyla Gimza
Norma Giusti
Rebecca Gomez
Robert Gomez
Barbara Gomoll
George Gomoll
Mary Gonzalez
Matt Gonzalez
Clarisse Goodman
Colin Gorman
Gail Gottner
Heather Gottner
Gail Gray
Jillian Gray
Jo Ellyn Green
Verna Grooms
Miraya Guereca
Beth Hack
Eric Hager
Pauline Hailey
Julia Haldeck
Rondoll Hall
Dave Hamar

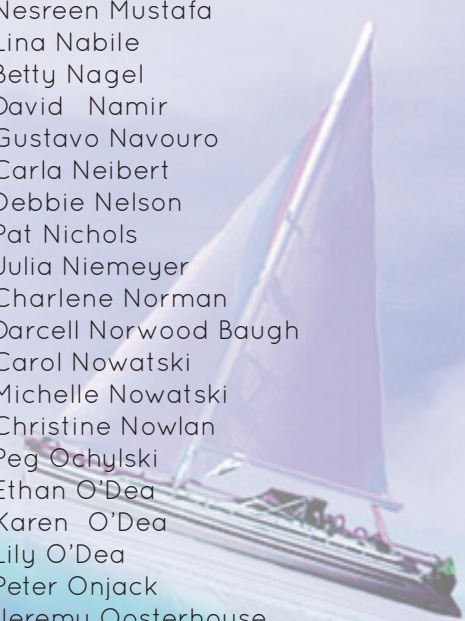
Doug Hampel
Esther Hanson
Al Haraf
Don Haraf
Karen Haraf
Halley Harb
Kim Harrelson
Taylor Harris
Yazan Hasan
Huda Hassouneh
Patty Hawthorn
Pat Hennessy
Evanda Henry
Brenna Heramb
Melodi Hickey
Samm Hilgar
Ben Hinc
Donyel Hobbs-Williams
Joanne Hofstra
Valerie Hollis
Andrea Holmquist
Eric Holmquist
Mary Holmquist
Helen Holz
Terry Holz
David Homan
Nancy Homan
Bradley Hudson
Nesreen Hustafa
Joe Isdonis
Barbara Jackson
Gloria Jackson
Michael Jackson
Juanita Jahenski
Joshua Jaimes
Yolanda Jaimes
Kimberly James
John Jay
Dawn Jersey
Jan John
Autumn Johnson
Christine Johnson
Sue Johnson
Zina Johnson
James Johnstone

Tawiesha Joseph
Gabriela Juarez
Monica Juarez
Steven Jurkiewicz
Kristin Kasper
Harpreet Kaur
Emily Kay
Bob Kelly
Deb Kelly
Diane Kelly
Ed Kelly
Nancy Kermer
Pam Kerr
Stephen Kerr
Debbie Kidd
Nicole Kidd
Diann Kiebles
Debra Kietel
Terry Kinczyk
Scot Kokandy
Chris Konicki
Edward Konow
Matthew Konow
Deno Koutsoupas
Suzanne Kozik
Kyle Kras
Tony Krotiak
Gene Kucharyk
Loretta Kucharyk
Victoria Kudlinski
Mary Ann Kuffell
Nancy Kuglin
Agatha Kwcikz
Christine Labudiong
Dana Lahart
Connie Lamparter
Earl Lamparter
Patrick Landeri
Patrick Landers
Lorrie Langland
Barbara Langnes
Cindy Lara
Debbie Larocca
Oak Lawn High School
Brenda Lee

Sally Leibundguth
Ashley Lenard
Diane Lenard
Tracy Leo
Frank Lesiak
Marlon Levy
Barbara Lis
Gayle Liskunas
Ron Lock
Caitie Lombard
Jeff Lombard
Josiah Lopez
Trish Losso
Dean Lullo
Bill Lynn
Debbie Macenas
Patti Mailhiot
Luke Malivuk
Nick Manka
Veneda Manora
Barbara Martin
Earnestine Martin
Mario Martinez
Tom Maslanka
Debbie Mastantuono
Reanna Matyas
Mother McAuley High School
Shauntae McChristianson
Lucy McCoy
Melody McCree
Stacie McCullough
Dildred McEnzie
Candace McFadden
Vicki McFarlane
Christine McGonigal
Eileen McGonigal
Jim McGonigal
JoAnne McIntire
Bob McKeown
Linda McKeown
Kim McKinney
Gerry McLoughlin
Megan McShane
Jasmine Meherg
Leilani Melara

Hortencia Mendez
James Meyer
James Michau
Mike Michau
Doris Mihelich
Alexandria Mikosz
Joey Mildice
Katrina Miles
Grace Millard
Redmond Millerick
Brenda Minor
Malene Minor Johnson
Mark Molloy
Jeri Moore
Bella Morales
Jen Morrissey
Laurie Morrissey
Michael Morrissey
Amanda Murphy
Anne Murphy
Michael Murphy
Travis Murphy
Bennie Murry
Nesreen Mustafa
Lina Nabile
Betty Nagel
David Namir
Gustavo Navouro
Carla Neibert
Debbie Nelson
Pat Nichols
Julia Niemeyer
Charlene Norman
Darcell Norwood Baugh
Carol Nowatski
Michelle Nowatski
Christine Nowlan
Peg Ochylski
Ethan O'Dea
Karen O'Dea
Lily O'Dea
Peter Onjack
Jeremy Oosterhouse
Amanda Orlowski
Jessica Ornealas

Brandon Ortegon
David Ortegon
Diego Ortegon
Nina Ortegon
Stephanie Ortiz
Michael Ostigvin
Michelle Ostigvin
Sean O'Sullivan
Charmaine Owens
Larry Owens
Liz Packer
Sue Pagnusat
Ashley Palomos
Tina Parham
Kim Parker
April Parks
Don Pasierb
Michael Pastore
Pauline Pastore
Charmi Patel
Judy Paulis
Kiaya Perry
Christina Peters
Laura Petrutis
Chanel Phillips
Paula Phillips
Pryce Pirtle
Victor Pitts
Jacob Portincaso
Ed Prieboy
Millie Prieboy
Abraham Prieto
Dawn Proctor
Cindy Proffitt
Lois Purrazzo
Agatha Quack
Matthew Quattrocchi
Cheryl Radz
Michelle Ramirez
Dina Raya
Don Reczek
Rita Reczek
Pamela Reeves-Murphy
Zach Reid
Jim Reidl



Linda Renardo
Rebecca Renardo
Ramona Rhinehouse
Janice Richardson
Nancy Rider
Gudrum Riggs
Don Rizzs
David Rodriguez
Emmanuel Rodriguez
Dana Rodriguez
Izabella Rodriguez
Serenity Rosa
Ari Roseman
David Roseman
Ronni Roseman
Matt Rosenbrock
Nikko Ross
Beverly Rucker
Gwen Rucker
Kailah Rucker
Bill Ryan
Debbie Ryan
Jim Ryan
Michael Ryan
Katarzyna Sagula
Diane Sak
George Sak
Melissa Sands
Nicolas Santos
Jackie Saragon
Emily Schaffrath
Robert Schaffrath
Sue Schaffrath
Edith Schmitt
Joe Schmitt
Jen Schmuhl
Jennifer Schmuhl
Colleen Schonfield
Sue Schuetz
Rose Seaman
Pat Seidel
Florence Seymour
Debbie Shannon
Tameka Sharrieff
Dillon Shear

Katrina Sims-Miles
Rakisha Sloane
April Smith
Beverly Smith
Lavoris Smith
Ryan Smith
Vicky Smith
Katie Smith
Dave Smurzynski
Steven Smurzynski
Wendy Smurzynski
Laura Spearman
Venita Spearman
Joe Spinazzola
Evelyn Spitzer
Antonio Spizzirri
Julia Stalzer
Katy Stalzer
Myria Stanley
Tia Stansberry
Natalie Stasiouka
Mary Stetler
Cara Stramaglia
Cara Stramaglia
Madeline Straz
Becky Stroube
Marlene Stroube
Katie Strzyzewski
Caprice Stubitsch
Dave Stubitsch
Malea Stubitsch
Jordyn Sturdivant
Bridget Sullivan
Evelyn Swan
Kevin Swan
Laura Szczesniewski
Michelle Szumgalski
Linda Tague
Deidre Tate
Tatyanna Taylor
Susan Terova
Paul Terry
Carlos Tham
Marybeth Thanasouras
Diana Thomas

Jorie Thomas
Frank Tomecek
Jan Tomecek
Luis Torres
Cristof Traudes
David Troy
Stella Tsokolas
Donna Umecker
Sertoma United
Gus van den Brink
Jayne van den Brink
Chris Van Eck
Nicolette Varan
Barry Varley
Sabrina Vazquez
Maria Villasenor
Gloria Vitro
Jim Vogwill
Terry Vrshek
Mary Vucinic
Carolyn Wadlington
Jessica Waite
Tonya Walker
Kim Walker-Williams
Beth Walsh
Bill Weibel
Debbie Weibel
Kay Weirenga
Josh Weiser
Millie Weisskopf
Jim Welday
Jeff Welkomer
Cheryl White
Dan Williams
Cheryl Williamson
Victoria Wisniewski
Darren Wock
Josh Wolf
Sue Wollschlager
Trina Worley
Aris Wright
Elizabeth Wright
Gary Wright
Russell Wright
Denise Wyka

Chrysoulas Yacoumakis
Laura Yanez
Teresa Yanez
Wanda York
Sam Zaghloul
Crystal Zambrano
Michael Zamora
Mitch Zeiler
Alice Zielinski
Patricia Zielinski
Liz Zilis

Housewares Success!

Sertoma Centre had another wonderful haul at the 2018 International Home and Housewares Show at McCormick Place on March 13th and 14th! We are so grateful to be one of six local charities allowed into the Home and Housewares Show each year to pack up donations from companies who are not taking their merchandise back with them. Last year we enjoyed beautiful items from BIA Cordon Bleu, The Legacy Companies, InterDesign, Inc., Boston Warehouse, Gibson Overseas, and W. C. Redmon Co. Inc to name a few. We were so excited to partner with these and many other companies who provided us with 87 pallets of merchandise! But Sertoma Centre would not have been able to do what we did without our wonderful, amazing and hard-working VOLUNTEERS!! For both days, we were so fortunate to have over 145 volunteers who logged over 1,255 total volunteer hours!!



We are so grateful to the many wonderful, amazing and FUN volunteers who joined us those days! THANK YOU, THANK YOU! And it is never too early to plan for 2019 - our team is working hard to improve the systems and last minute changes we encounter each year at the show. We are developing new plans to help make the pack up smoother and less stressful as well as providing videos on how to pack a box, load and shrink wrap a pallet and other essentials a volunteer would need to know for this event. Watch for upcoming information regarding these items on our website and save the date for Tuesday, March 5th and Wednesday, March 6, 2019!!

Sertoma Centre's 2018 BIG Event Heroes Cook-Off United First Responders with a Fresh and Spicy Twist All For a Good Cause!

Sertoma Centre added a spicy and fresh twist to the 15th Annual BIG Event Heroes Cook-Off competition to include Heroic First Responders and say thank you to the superheroes that show up each day without fail and protect us and our communities. Nearly 400 people crowded 115 Bourbon Street on Cinco de Mayo! Saturday, May 5th, from 5 p.m. to 9 p.m. to taste local First Responders dishes. The event helped raise nearly \$110,000 and awareness for individuals with disabilities at Sertoma Centre, Inc.



Super Sale is a Super Fundraising Hit!

As guests entered the Old Dominick's property off Ridgeland and 127th in Palos Heights last spring to come out of the cold, a countdown chorus began. Over 3,500 people went through the doors over two days to contribute to this unique fundraiser.

Three weeks before we opened, the entire store became filled with incredible new products from donating vendors at the close of the 2018 International Home + Housewares Show. After several long days of unpacking and then organizing over the next few weeks, our volunteers and staff filled 200 tables with beautiful items ready to live in the homes of our shoppers! Of course, our consumers' needs come first, so our house managers visit us at the store and take anything they need for our Sertoma CILA homes. Then, after our day programs are stocked, we showcase all home essentials like pots and pans, bakeware, cleaning supplies, chairs, tables, glasses, and mugs, as well as convenient accessories like coffee makers, décor, ice cream makers, toasters, and party supplies. We even have a selection of furniture and shelving for easy storage solutions! This year we again made sure that lines moved as quickly as possible, and have "10 Items and Under" and "Cash Only" lines to get people through. We also had a few of our favorite outside vendors come to the delight of our guests, as well.

FUNDRAISERS MAKE MONEY WAVES ON THE LAND AND SEA!

Sertoma Centre Hosts the Summer's Biggest Fundraiser on Water, Cruise for a Cause!

On Saturday, June 23rd over 400 guests from all over the Chicagoland (and the country, actually) gathered to celebrate with Sertoma Centre and raise money for our consumer programs as they boarded the Anita Dee II yacht and cruised the Chicago skyline. For three hours our supporters ate delicious appetizers, enjoyed platinum top-shelf refreshments, and danced while live band Over The Side belted out amazing tunes.

Mitch Zeiler, one of our truly amazing Associate Board members, led this project with true enthusiasm and tenacity! He was able to get an enormous amount of corporate sponsorship support and in-kind donations for our fundraising event. And with the help of fellow AB members, Jeff & Caitie Lombard, and Anne Murphy, raised \$60,000 for Sertoma Centre!

There were many highlights throughout the evening--amongst them, an eclectic silent auction, our traditional split-the-pot raffle, and the sailor girls from Zhantra Entertainment who helped sell tickets. We were also graced with the coverage of Southland Vibe magazine and the Patty Ridings Show. So many pictures were taken of people dancing, laughing, and enjoying the Navy Pier fireworks during our grand finale!

We could not have held such a successful fundraiser without the support of our incredibly generous sponsors, community supporters, favorite local establishments and our beloved staff and volunteers!



EMPLOYMENT SERVICES ANCHORS DOWN

Employment Outcomes

Employment Services worked to assist consumers “Find their Potential” last year by setting up several Trial Work assessments for some School Transition consumers. There were five consumers from the YES (Youth Empowered for Success) program who experienced working at either Home Depot as a Utility Clerk or TJ Maxx as a backroom/stock associate.

Employment Services also placed consumers in community employment. Last year we partnered with a manufacturing company in South Holland that hired consumers for full-time employment.

Employers

Our Job Developer worked very hard to partner with new employers. In FY 2018 there were 16 new employers that hired our consumers. Here is a list of a few of the new employers.

TJ Maxx – New Location (Evergreen Park)
Peace Village
Ed Miniati
Christ Hospital
Alsip Park District
LaQuinta Inn
BBC Fasteners
School District #149



RESIDENTIAL SERVICES ROCK THE BOAT

Residential Operations Department

In FY 2018 the Residential Department continued to provide quality services and activities in the community. Residential Services provided services for a new consumer in the 24-hour CILAs and converted an 8 person CILA to 4 to improve living conditions for the home's residents. We established a Residential Birthday Club which hosted parties bi-monthly for all CILA residents celebrating birthdays within that time period. Several consumers took a vacation to the Wisconsin Dells in December 2017 and enjoyed themselves thoroughly by participating in many activities and seeing the attractions of the area. Other consumers enjoyed many outings such as a picnic sponsored by Urban Plunge, White Sox baseball games, a weekly fitness program with South Suburban Access in Homewood, a prom in Orland Park sponsored by The Tim Tebow Foundation and a Fall Harvest Celebration dinner which included dancing, pumpkins decorations, and portrait drawings.



Contracted Services

We obtained 4 new customers this past year to offer the consumers a nice variety of work- labeling of product, kit assembly, point of purchase displays, packing of Beer bottles for Midwest micro breweries, assembly of retail store displays and a wide variety of bagging and re-packing of products. The consumers enjoy working and appreciate the opportunity for a paycheck while understanding the importance of meeting the customers' deadlines and producing good quality product.

Janitorial Services

Janitorial Services (J-Team) secured a new contract with IDOT at The Prairie View Rest Area in FY 2018. We were able to provide a variety of jobs for our staff throughout the Chicago land area and Illinois, which allowed us to uphold the Sertoma Mission Statement. We enjoyed another record year in revenue of \$3,900,000. We worked with other agencies like Sertoma and hired their consumers in our Janitorial department. The Janitorial Department has Lawn Care and Snow Removal Services in the Chicago and Suburb Areas so please let your neighbors and other know the great work we are doing at Sertoma. We want to extend our thanks to all of our customers, Villages, IDOT and the State of Illinois for allowing us to service their facilities and homes.

DONORS ARE THE CALM IN THE SEA

On behalf of the staff, board, and consumers, we extend our heartfelt thanks to the generous donors who give throughout the year in support of the services and programs of Sertoma Centre. We could not do it without you and we are humbled by your gifts and moral support.

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Ms. Maureen Margalus
Mr. & Mrs. Dominic Porto



YOUTH CHOOSE YES!

The Power of YES!

The Employment Services division, led by Dana McFarlin-Lloyd, implemented an exciting new skills training and job placement program for high school students between the ages of 16 and 22 called the Youth Empowered for Success Program (YES).

YES assists young people in high school and their families through the process of transitioning to adult services. The program teaches transferable skills needed to be self-sufficient in personal, social, vocational and occupational areas and can provide linkages to residential services. Program participants spend time visiting different communities to be exposed to all the various programs and services available, so they become empowered to make choices for themselves that meet their individual needs and desires.

Last fiscal year the YES program also welcomed a new funder to the Sertoma family of donors. Rita Egan, President of The Edmond and Alice Opler Foundation, visited the program and presented Sertoma with a generous donation of \$15,000.

Participants receive skills training in the areas of:

- Social Skills
- Financial Literacy
- Recreation and Leisure Activities
- Assertiveness Skills
- High School Diploma Attainment
- Independent Living Skills Training
- Job Readiness Training
- Job Placement

For more information, please contact our **Consumer Support Services Coordinator, Lynn King**, at **708-730-6352**.



Sertoma Centre, Inc. & Sertoma Centre Foundation, Inc.
Statement of Revenues & Expenses Fiscal Year 2018
 (July 1, 2017 - June 30, 2018)

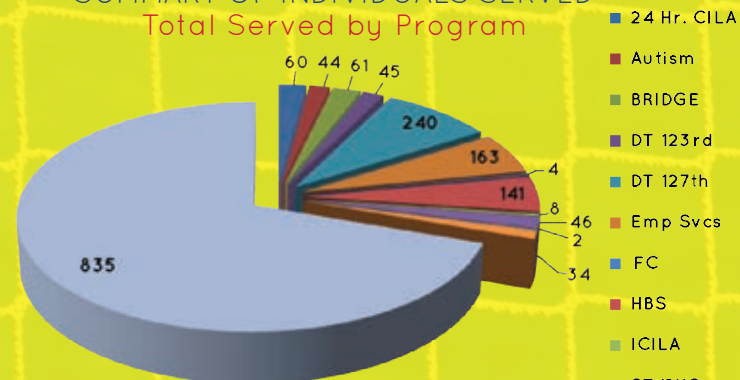
Sertoma Centre, Inc.	(unaudited)
Revenues	
Government Grants & Fees	\$ 11,911,753
Janitorial Services	3,893,399
Packaging & Assembly	313,328
Transportation Fees	550,950
Restricted Contributions – Capital Projects	75,000
Restricted Contributions-Other	23,000
Unrestricted Contributions	107,959
Donations from Sertoma Centre Foundation	75,000
United Way Donation	141,732
Interest Income	9,826
Other Income	(9,976)
Total Revenues	\$ 17,091,971
Expenses	
Staff Employment Expenses	\$ 12,957,917
Consumer Wages	166,246
Occupancy	759,914
Program & Consumable Supplies	545,696
Staff and Consumer Transportation	528,344
Depreciation	617,108
Insurance	692,494
Foster Care Payments	20,141
Consulting & Professional Fees	334,190
Other	218,541
Total Expenses	\$ 16,840,591
Net Surplus (Deficit)	\$ 251,379

NOTE: Revenue included above of \$109,416 was externally designated for capital purchases.
 NOTE: Total revenue for the Centre and the Foundation donated by Sertoma Clubs is \$68,750.

Sertoma Centre Foundation, Inc.	(unaudited)
Revenues	
Special Events	\$ 253,487
Contributions from Individuals	76,828
Contributions from Organizations	46,120
Contributions from Foundations	11,540
Net Investment Activities	93,120
Total Revenues	\$ 481,094
Expenses	
Donations to Sertoma Centre	\$ 75,000
Professional Consultants' Services	236,351
Direct Fundraising Expenses	111,866
Total Expenses	423,217
Net Surplus (Deficit)	\$ 57,878

NOTE: Total revenue raised through fundraising for both the Centre and Foundation is \$1,030,890.

SUMMARY OF INDIVIDUALS SERVED
Total Served by Program



24 Hr. CILA: 24 Hour Community Integrated Living Arrangement, **Autism,** BRIDGE, **DT 123rd:** Developmental Training 123rd, **DT 127th:** Developmental Training 127th, **Emp Svcs:** Employment Services, **FC:** Foster Care, **HBS:** Homebased Services, **ICILA:** Intermittent Community Integrated Living Arrangement, **ST/BHS:** School Transition/Behavioral Health Services, **Spec. Svcs:** Specialized Services, **YES:** Youth Empowered for Success, **CMHC:** Community Mental Health & Counseling



Mission Statement

The mission of Sertoma Centre is to provide opportunities that empower individuals with disabilities to achieve personal success.

Vision Statement

Sertoma Centre, Inc. envisions communities where all people with disabilities live, work, and fully participate.

SERTOMA CENTRE HISTORY

In 1971, three local Sertoma Clubs created a sheltered workshop in Alsip, IL called Sertoma Job Training Center. The purpose of the facility was to create a place for individuals with disabilities to work. The 3,000 square foot facility was built on land donated by the Lombard family and opened with 11 individuals and four staff.

In 1987, the name was changed to Sertoma Career Center, and served over 200 consumers. The facility also expanded to 43,800 square feet. Throughout the 1990s, additional programs were added and Residential Services opened Sertoma's first Community Integrated Living Arrangement (CILA) home.

Sertoma Centre opened its second location in 2000, on 127th street in Alsip. This facility is home to subcontract packaging and training services, developmental training and school transition. After renovations at the 123rd street building were completed in 2002, additional programs such as our Senior Services, Bridge Program, Developmental Training, Administration, Transportation and Janitorial Services (J-Team) were expanded or added.

In 2009, Sertoma Centre moved its Mental Health Psychosocial Rehabilitation Program to Matteson, Illinois and expanded in 2014 to become a comprehensive community mental health center.

2017-2018 Board of Directors

Sertoma Centre, Inc.

Robert S. Straz, President
Frank Tomecek, Vice President
Dr. Laurel A. Quinn, Secretary
Christine Obbagy, Treasurer

Members

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Steve Foertsch, Secretary
Larry Owens, Treasurer

Members

Tory Cosich
Mike Gallagher
Al Haraf
Dan Harris
Edward P. Kelly

Executive Director
Gus van den Brink

Sertoma Centre is a:
501(c)(3) Organization





Administrative Offices, Day Programs & Employment Services

4343 W. 123rd Street • Alsip, IL 60803
708-371-9700 • Fax: 708-371-9747

Martha Polacek Training & Packaging Facility

4100 W. 127th Street • Alsip, IL 60803
708-371-9700 • Fax: 708-389-3984

Community Mental Health & Counseling

4331 W. Lincoln Hwy. • Matteson, IL 60443
708-748-1951 • Fax: 708-748-1962

www.sertomacentre.org

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