



*Float with  
Sertoma Centre  
as we go*

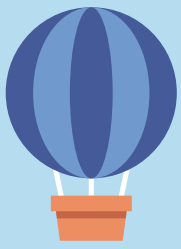
**UPWARD *AND* ONWARD**

**Annual Report No. 46  
Fiscal 2017**

*Celebrating consumers, volunteers,  
Sertomans and community*

 **Sertoma  
Centre, Inc.**

[WWW.SERTOMACENTRE.ORG](http://WWW.SERTOMACENTRE.ORG)



## A MESSAGE FROM ABOVE

Thanks goes out to many people for making fiscal year 2017 one in which Sertoma Centre moved upward and onward in serving individuals with disabilities. We are grateful for our staff, board, donors, and volunteers for without their hard work and commitment, we would not have been successful. THANK YOU ALL FOR YOUR SUPPORT!

Moving upward and onward was not an easy accomplishment as we faced another year without a state budget and inadequate rates to provide services. However, despite the obstacles, the collective effort of many people working together made the difference.

We are pleased to report many accomplishments in this annual report, including the number of individuals served increased by 11 percent to 1,527 unduplicated individuals who received support through our programs and services. We also completed an exceptionally positive accreditation survey by the Commission on Accreditation of Rehabilitation Facilities (CARF) which is a testimony to the excellent work of our staff. We completed renovations on the Matteson facility and began the expansion of our psychosocial rehabilitation program. For our high school transition students we established the Youth Empowered for Success (YES) program which uses curriculum based learning and community integration activities focused on volunteering, employment and access to cultural institutions. Advocating with a state-wide coalition of other providers and associations we saw the 2018 state budget include a \$0.75/hr. wage increase for direct support staff and line supervisors who provide support for individuals with developmental disabilities. Through advocacy our community mental health services also received a 3 percent increase in their payment rates from the state.

To assure we continue upward and onward through the future we also completed comprehensive strategic planning activities for the agency. Through the work of 8 focus groups representing all stakeholders and multiple meetings of staff and board members, our strategic plan for the next five years were established. You will find the strategic planning document and our first year goals for fiscal year 2018 on our website.

As always, the most important and rewarding successes are those achieved by the individuals we served. Whether it is community employment, moving into their own apartment, or learning a new skill, it is the accomplishments of the individuals we serve that we celebrate and are proud of the most.

Thanks again to our staff, board, donors and volunteers! You are the reason we can once again celebrate success.

Gus van den Brink  
Executive Director

Glenn Bylina  
Foundation Board President

Bob Straz  
Centre Board President



# MOVING FORWARD

## SERTOMA CELEBRATES 14<sup>TH</sup> CARF ACCREDITATION

Sertoma achieved yet another three year Commission on the Accreditation of Rehabilitation Facilities (CARF) accreditation for the following program services: Community Employment Services, Community Housing, Community Integration, Employee Development Services, Organizational Employment, Services Coordination, Supported Living, Transition Services, and Community Integration Psychosocial Rehabilitation. The three day survey was conducted in March 2017 with four surveyors from California, Florida, and Alabama. A three year accreditation outcome indicates the organization's substantial conformance to the CARF standards with continued efforts toward quality improvement. This was Sertoma's 14th CARF survey totaling 39 years as a CARF accredited organization.



Here are a few of the organization's strengths documented by the surveyors:

- Staff members provide excellent leadership to the organization and bring pride and dedication to their work, which provides great benefits to the persons served.
- Sertoma Centre provides services in an individualized manner based upon best practices and regular input from the persons served.
- The organization demonstrates a high regard for the rights of persons served and advocates by supporting the persons served to advocate themselves.
- The organization is commended for the variety of nontraditional community jobs that have been developed for the persons served.
- Sertoma has developed ten community homes located in various communities. The homes are attractive, well decorated, and many have updated kitchens and bathrooms. The choices of persons served were evident throughout the homes.
- Sertoma Centre is well known in the community and has a sterling reputation as an honest, well-managed, and valuable resource for persons served.
- The full CARF survey report is available for review on the agency website.

## CIRCLE OF FRIENDS GIVING CLUB

Sertoma launched a new giving option for individuals called the Circle of Friends Giving Club. The club is a group of our supporting Friends who make a commitment to provide monthly, bi-annual (twice a year), or annual gifts at various levels by authorizing scheduled payments from a credit card or by submitting a check at a designated time. By committing to support Sertoma in one of five gift categories, you are helping to bridge the gap between State of Illinois funding and the true costs of providing quality services and programs. There is room for you in the Circle for as little as \$25 a month. You will be making a big difference in the lives of those we serve and will have opportunities to connect with other Friends at events throughout the year. For more information contact our Donor Relations Manager, Paula Biancalana, at (708) 730-6227.



# THE SKY IS THE LIMIT AT COMMUNITY MENTAL HEALTH AND COUNSELING (CMHC)

## SERTOMA'S MENTAL HEALTH FIRST AID TRAINING UNITES POLICE AND COMMUNITY

CMHC's Outreach and Education is doing outstanding work in the community under the leadership of Gia Washington, with instructors Cathy Rook and Lisa Guardiola. See the impact of Cathy Rook's outreach and the education provided by the team below!



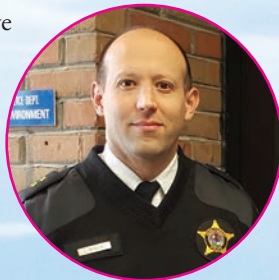
As part of Mental Health First Aid (MHFA) marketing efforts at CMHC, Cathy distributed materials to local agencies and followed up with emails. The flyer sparked the interest of Deputy Chief Mannino of the Park Forest Police Department and he reached out to Sertoma Centre.

In the fall of 2016, Chief Mannino attended the International Association of Chiefs of Police Conference in San Diego. At the conference he heard of the One Mind Campaign Pledge. They were asked to take the pledge in the next 12 – 36 months. The pledge has four pillars to complete the program.

1. Have an established mental health policy and determine how the department will interact with the individuals with a mental illness.
2. Have an established relationship with a mental health provider.
3. Have at least 20 percent of sworn officers training as Crisis Intervention Training (CIT) officers and any non-select sworn they want to add.
4. Within 12-36 months the police department will have 100 percent of their sworn officers trained in MHFA in law enforcement as well as any selected non-sworn.

When Chief Mannino saw Sertoma Centre's materials for a free training in MHFA and had already pledged his department, it was a win-win situation for everyone involved.

The Park Forest Police Department was the first to take the pledge in Illinois. They have 100 percent trained staff in MHFA, thanks to Sertoma Centre, and 50 percent have been trained in CIT, with the commitment to have 100 percent trained, exceeding the pledge requirements. Now that the staff has been trained Maninno says the staff feels better equipped to respond to a mental health crisis or make a referral for mental health services. "The role of the officer is an ever increasingly complex role, but I think as long as we are giving our



personnel the training to fulfill that role, they can handle it. They would say I am a cop, not a social worker. But in law enforcement you are a social worker. There is a social component to that. Officers are beginning to realize that and embrace that."

Cathy's tenacity and outreach in the community led her to attend the Third Annual Mental Health Conference at Prairie State College where the Orland Park Police Chief, Timothy J. McCarthy, was the keynote speaker. His desire was to increase awareness about mental health/mental illness and get the number of calls down. He is also a big advocate of CIT training. After the meeting Cathy met Sergeant Siewert, who is the program coordinator of the Orland Park Police Department, and contacted him about MHFA training through Sertoma Centre. Sergeant Siewert had already pledged the OPPD to do the One Mind Campaign pledge in November 2016, but needed the resources to get the whole staff trained. MHFA training was a priority to the Sergeant due to the huge increase of involuntary committal calls the police department received from 2014 to 2016 (from 0 to 162). The Orland Park Administration, Chief, the Deputy Chief and the Village Hall looked at this statistic and said this is a need that must be filled and addressed.



Sergeant Siewert recalled a wonderful story about how the MHFA training has had an impact on families in the community. He mentions, "There is a lady in the community that appreciated the way the team members handled her son with mental illness on various occasions. She was selling her home, but took it off the market and decided not to leave Orland Park because of the appropriate way we treated her son. She recognized her son may not receive the same treatment somewhere else. When you hear things like that you know you have made a difference and have impacted someone else's life and that gets back to why you took the job. It makes it all worthwhile."

Sertoma Centre's MHFA training has not only had a great impact on the community, but reignited a passion in law enforcement and built a stronger network with mental health providers. Thank you, Cathy, for helping to spread the word about MHFA in the community! Cathy has been with Sertoma Centre for the last two years and has a teaching career that expands over 15 years. She has always been connected with mental health education through her role as a teacher. We are glad to have you on our team.

## CMHC HIGHLIGHTS

Illinois Healthcare and Family Services (HFS) agreed to a rate increase for therapy and counseling services, the community support team services, the mental health assessment and crisis intervention. Sertoma Centre, Inc. participated in working closing with the International Association of Rehabilitation Facilities (IARF) in advocating for this rate increase with HFS.

The Department of Mental Health provided three new grants funding our activities related to the Colbert Consent decree (a lawsuit against the State of Illinois supporting individuals with mental illness moving back into community settings.) The grant activities include outreach efforts to Colbert class members at identified local nursing homes, assessments of Colbert class members, and psychiatry services to pay our Medical Director in monitoring class member transitions into the community.

Our Community Development and Education program, led by Gia Washington, was awarded an unexpected additional year of funding to continue their work in providing training in the community to promote awareness on mental health and reduce the stigma around mental illness.

The PSR program continues to thrive! This last year, the program hired new staff to support an additional group every hour of the day. The program now offers one additional group per hour for a total of 5 groups per hour. PSR now serves approximately 30 additional consumers.

Funding from the State for Crisis Stabilization was discontinued last year. However, the CMHC team developed strong referral partnerships in the community, which helped sustain program services. CMHC now receives regular referrals from GEO group, Ingalls, Silver Cross Hospital, and various local homeless shelters/substance use programs/ domestic violence centers.



### SERTOMA'S CMHC CONSUMERS SPEAK UP AND SPEAK OUT IN SPRINGFIELD

On May 17, 2017, 8 CMHC consumers and 4 Sertoma staff members embarked on a 200 mile road trip to Springfield, Illinois. Consumers had the opportunity to share their recovery stories with current legislators and politicians from all over the state of Illinois. All of the attending consumers did an amazing job of advocating for bills associated with mental health services and opposing the newest version of the American Health Care Act. For most, this was their first opportunity to participate in any type of advocacy effort.

## DAY PROGRAMS

### Gardening Program, Artwork Creations and More!

Sertoma Centre has teamed up with the University of Illinois Extension Programs for support with our garden. Nancy Kreith and her partners offered a horticulture class for staff members. They have also taught horticulture to the consumers, and volunteered their time s to ensure the garden was prepared, planted, and harvested. All of the consumers have done a beautiful job and the garden looks amazing. The consumers sold herbs from the garden after the most recent harvest and we are looking forward to continuing that opportunity. We also learned about the transformation from caterpillar to butterfly and released butterflies into the garden.

We also welcomed two groups of occupational therapy interns. Four students from Fox College and four students from Governors State University worked with consumers on a summer project. These internship opportunities are a great way for students to learn and develop a passion for working with adults with disabilities. The people we serve also get additional services and individualized attention from professionals with an occupational therapy perspective.



## CONSUMER SERVICES

FY'17 was a year of transition for Consumer Services as service coordinators began attending trainings and participating in webinars regarding the state of Illinois' response to federal guidance for the Home and Community-Based Services (HCBS) waiver. Changes will go into effect July 1, 2017 and staff are slowly integrating new ways of case management into their daily schedule. This will continue to trend for several more years.

Consumer Services continues alliances with the volunteer department, specifically Marist High School, Homewood-Flossmoor and individual volunteers, who work with consumers on detailed goals they wish to achieve. For example, one consumer has worked with a volunteer weekly on creating a comic book about individuals with disabilities.

### Sertoma Staff Member Participates in IARFuture Leaders program

Sertoma's Director of Program Operations, Joan Snyder-Budz, participated in the progressive IARFuture Leaders program, and will graduate in the fall of 2017. Joan has already brought back so much knowledge and will be more equipped to serve in this changing field!



## SERTOMA UNITED



Sertoma United continued to expand its membership during the past year and created additional opportunities for former and current members to move into leadership roles at the agency by participating in agency training for new staff as well as serving on various agency committees. The group has continued to attend trainings offered by the Alliance, a state of Illinois self-advocacy group, and attended the annual statewide rally in Bloomington. One of the Sertoma United members currently serves on the Alliance advisory committee, providing input to statewide advocacy initiatives. The group has begun preparing to implement a peer mentoring program for consumers new to the Day Program site at the 127th Street Building. The group

is currently creating independent living skills classes that would be helpful to all consumers. The group makes sure to give back to the local community by volunteering at the set-up for Sertoma's Super Sale each April and at other events. Sertoma United helped other area agencies to establish their own self-advocacy groups by providing support to those new programs.

## JANITORIAL SERVICES



Janitorial Services (J-Team) secured 5 new contracts in FY 2017. We were able to provide a variety of jobs for our staff throughout the Chicago land area, which allowed us to uphold the Sertoma Mission Statement.

We enjoyed another record year in revenue earning \$3,705,000. We also included in our hiring process, consumers of other workshops around Illinois. The Janitorial Department has contracts at the Thompson Building, IDES, DHS, Chicago Parents Company and the Michael Bilandic Building in Chicago. We want to extend our thanks to all of our customers and the State of Illinois for allowing us to service their facilities.

## PACKAGING ASSEMBLY

Subcontract continues to obtain new opportunities that offer a wide variety of work for our customers. We were fortunate to acquire five new customers, which helped to increase our revenue from the previous year. We continue to have a strong relationship with all contracts. They in turn continue to supply us with much needed work. Packing of beer bottles, labeling of product, repacks, kit assembly, and display assembly are being processed by hard working consumers daily. We thank all our customers for all they have done for us.



# SPECIAL EVENTS

## Houseware Heaven!

Sertoma Centre had another wonderful haul at the 2017 International Home and Housewares Show at McCormick Place on March 21st! We are so grateful to be one of six local charities allowed into the Home and Housewares Show each year to pack up donations from companies who are not taking their merchandise with them. This year we enjoyed beautiful items from BIA Cordon Bleu, ARC International, Boston Warehouse, Gibson Overseas, and Home Essentials and Beyond. In past years we usually end the evening with about 30 companies donating to us, but this year we had a record number of 50 companies who assisted Sertoma in reaching our goal. Another ground breaking number this year was the number of volunteers we had sign up for the event. We had approximately 143 volunteers registered to help assist us at McCormick Place. We are so grateful to the many wonderful, amazing and FUN volunteers who joined us that day!



## Super Sale = Super Fundraising for Sertoma Centre!

Many jaws dropped when our guests entered the Old Dominick's property off Ridgeland and 127th in Palos Heights this spring. A handful of semis had come and an entire store became filled with incredible new products from donating vendors at the close of the 2017 International Home + Housewares Show. After several long days of unpacking and then organizing over the next few weeks, our volunteers and staff filled over 200 tables with beautiful items ready to live in the homes of our shoppers!

Once Sertoma CILA homes had what they needed, we opened the doors to the public on April 29th and offered every type of good related to the home. We showcased essentials like pots and pans, bakeware, cleaning supplies, chairs, tables, glasses and mugs, as well as small appliances like coffee and ice cream makers as well as décor and party supplies. Shoppers needed nourishment while they were perusing the aisles. Food and drink was available, which included Demon Dawgs, Aurelio's Pizza, and Nothing Bundt Cakes. We counted over 3,000 people who went through the doors and everyone we spoke with said that it was the smoothest experience they remember for our Super Sale! A huge shout-out to our volunteers who always help make our fundraising events a success with their time and talents, as well as a gigantic THANK YOU to all our shoppers who helped us raise \$79,000 for Sertoma Centre programs!

## The BIG Event Brings in BIG Family Fun, BIG Taste, BIG Prizes, and BIG Fundraising Bucks

This year marked our 14th in the celebration of the BIG Event & Firefighters' Cook-Off fundraiser! We were excited to bring back some favorites from last year, including the BIG sound of The Kennedy Compound, Animals for Awareness, and Ritter Art and Face Painting for the kiddos. Guests were able to enjoy wonderful food from our competing firehouse chefs from all around the Chicagoland area, try their luck in our BIG Raffle that is highlighted with a \$10k grand prize, participate in POW-R Sertoma's Split-the-Pot, and bid on our silent auction. Children had a special area all their own with cotton candy, carnival games, glitter tattoos and balloon art, and an amazing educational show & touch experience with some rather exotic rescued animals.

This marvelous event, held on Sunday, May 20th at 115 Bourbon Street, is our largest fundraiser of the year at Sertoma Centre. We had amazing sponsors that helped bring in \$75,000 with their support alone. Amongst them were our \$10k Volcanic Sponsors, Proven Managed IT Solutions and ACTION Sertoma Club. We had five 5-Alarm Sponsors who donated \$5k, including POW-R Sertoma Club, Chicago Lawn Sertoma Club, EverBank, Toshiba, and Katherine Vennetti. Over 30 businesses donated in-kind gifts to round out our silent auction baskets. Our BIG Raffle brought in over \$40k and we had donors sponsor 21 consumers to attend the event. We had amazing firehouse chefs from Niles, Chicago, Lemont, Lombard, and Lyons cooking ribs, chicken, chili, and pulled pork. All told with everyone's help and generosity, we raised \$125,000 for Sertoma Centre.





# ASSOCIATE BOARD

## Farewell Letter from the President

To the Sertoma Community,

My name is Chris Van Eck, and I have served as the first President of the Associate Board. Let me begin by thanking everyone that is reading this, because without all of you Sertoma would not be what it is today. It would also not have the bright future that lies ahead without the support and generosity of every donor and volunteer that contributes on a daily basis.

The Associate Board was founded two years ago. Mr. Tory Cosich came to me with the idea that I would be the right person to lead this new group. He explained his vivid vision of a board composed of young professionals that would appeal to new groups of donors not currently active within the Sertoma Community. Seeing Tory's passion on a regular basis, I decided that I wanted to follow his path of leadership and began contacting the best and brightest people that I know.

The response was overwhelming. Within 48 hours we had a group of 10 successful people, all under 30, that were eager to help out and make a difference. In the past two years we have had members come and go, but our core has remained the same. We have learned much, and set the table for the future. As a group we have had marriages, babies (with more to come!), and developed new friendships through our meetings and events.

In the short term, the Associate Board has brought in approximately \$20,000 to Sertoma Centre. Of that we are very proud. For the future, we hope that this board grows and develops into a powerful revenue generator for Sertoma through ambitious young professionals and their passion for the organization. We have definitely educated many new people about the organization, and hopefully that leads to an even stronger donor group in the years ahead. Our dedicated members of the Associate Board have expressed the desire to eventually have stronger leadership roles at Sertoma, which was also a goal of ours from the beginning. We wanted to bring strong people in, develop them, and watch them grow.

I cannot say thank you enough to a few people. Lisa Molloy, you are the glue that holds this all together (and kept me on track). Ericka Moore, you are another person that has contributed so much to our group, and done a great job helping us out. Anne Murphy & Terra Jacobson, you have put on our two biggest events and the amount of work you put in was nothing short of incredible.

I wish the best of luck to our new President, David Troy. David has served as Vice-President of the Associate Board for the last two years and now transitions to his new role as our President. As I jokingly told you that you have no chance to fill the shoes of your predecessor and you said "one of us is getting promoted and the other is getting demoted", you deserve the opportunity to be the one to lead us into bigger and better things, and I have no doubt that you will do that for us!

All the Best,

*Chris Van Eck*



## A Love Letter to Our Associate Board

We cannot thank the members of our young professional's group enough for all they have done to create awareness, spread the word of Sertoma's mission, and raise money to help fund our consumers' programs this year. Every one of them has contributed hours and hours of personal time and talent to move Sertoma Centre a bit further in being able to serve those in need. We are so very grateful for their loyalty and hard work for individuals with disabilities.



## Associate Board Raises Almost \$6,000 at "Quest for the Cup" Trivia Night

At the "Quest for the Cup" Trivia Night held on March 30th at Jenny's Steakhouse in Chicago Ridge, the Sertoma Associate Board raised \$5,907 to help fund programs for our consumers. Volunteer trivia host Rick Hart combined questions with corresponding music and had all the guests completely entertained. Co-chairs Terra Jacobson and Anne Murphy offered an amazing variety of raffle baskets and a few very unique items to bid on, including autographed Chicago Blackhawks gear. Guests dined on a delicious buffet, indulged in the liquor package, and enjoyed a special treat for dessert.



# VOLUNTEERS

Sertoma Centre volunteers SOARED to new heights this year as each and every one of you has touched the lives of our consumers in some way. Whether you have helped in the office completing data entry or filing, volunteered at a Special Event, or worked directly with our consumers in programming, we are grateful for all your support. Sertoma Centre would not be able to move UPWARD and ONWARD if it was not for all the hard work, dedication and enthusiasm you give to us each year!! THE SKY'S THE LIMIT WITH OUR VOLUNTEERS!!

\*\*Disclaimer: We tried our best to keep track of everyone and every organization or company that volunteered with us during Fiscal Year 2017. We definitely appreciate you and apologize if we accidentally left off your name or organization.

Michele Aak  
Alfredo Abellido  
Soujood Abuali  
Areeb Abubaker  
Arlene Achteroff  
Jim Achteroff  
Heather Acosta  
Lorenzo Aguayo  
En Sook Ahn  
Waleed Alamleh  
Leesa Alexander  
Dalhal Alharsha  
Scott Allen  
David Alvarado  
Ronnica Anderson  
Abel Arias  
Carmelita Arnold  
Michele Arthur  
Dallas Artis  
Valenia Artis  
Kelly Ashe  
Odai Atwan  
Tina Auriemmo  
Nathaniel Ayala  
Christina Baader  
Vicki Baader  
Laurie Bahulona  
Leah Bailey-Langston  
Betty Bakalik  
Teri Baker  
Sherri Balestri  
Arlene Bandstra  
Chloe Banicki  
Erica Banicki  
Lauren Banicki  
Mary Banicki  
Jack Banks  
Michelle Bartl  
Leslie Bates  
Diane Bazan  
Ron Bazan  
Mary Ellen Behncke  
Layan Beirat  
Ray Benaitis  
Charise Bennett

Barb Bergamo  
Corey Bergamo  
Keith Biancalana  
Brandon Bidochka  
Jean Biela  
Sebastian Bigos  
Jennifer Bish  
Nancy Bishop  
Pat Biszewski  
Mariann Bithos  
Teresa Black  
Jeremy Block  
David Bloom  
William Bodell  
Philip Boersma  
Kathy Bohn  
Modianat Bokin  
Steven Boss  
Cathe Bottigliero  
Candy Bradley  
John Bradshaw  
Isaac Brat  
Timothy Brazelton  
Autumn Bromfield  
Syreeta Brown  
Yvonne Brown  
Judy Bruning  
Matt Budlove  
Molly Burke  
Mary Buscemi  
Dennis Butler  
Jean Butler  
Arlene Buyan  
Renee Byrd  
Michael Byrnes  
Harold Cage  
Amber Cahue  
Chris Calich  
Danette Calloway-Smith  
Faviola Camarena  
Deanna Camper  
Diane Cannon  
Christine Cantlin  
Marlene Cardamone  
David Carlig

Kathleen Carlig  
Tanya Carrierre  
Johnny Carter  
Angelina Castro  
Anne Catalan  
Adelina Cesano  
Angel Chapital  
Kathy Chasby  
Antonio Cherry  
Laurie Chew  
Linette Chew  
Christine Chmura  
Patty Cihal  
Judy Coglianesse  
Debby Cole  
Jeff Colella  
Sue Colella  
Betty Cowfer  
Caitie Cross Lombard  
Latoya Cunningham  
Mary Jo Cunningham  
Michelle Curiel  
Brett Curran  
Ashley Dale  
Maureen Dalzell  
Sabrina Daniels  
Molly Dart  
Patricia Dart  
Linda Data  
Dian Davney  
Margaret Dawczak  
Meg Dawczak  
Vionka De Rocher  
Lissette DeJesus  
Cheryl Delaney  
Debra Delso  
Carole DeVries  
Joe DiNovo  
Ares Diosdado  
Joseph Donofrio  
Gisselle Dorado  
Kim Doss-Patterson  
Farah Doughan  
Effie Dowas  
Lynn Drenth

Vickie Dundek  
 Diane Dunn  
 Erin Dunn  
 Grace Dunn  
 Maggie Dunn  
 Tom Dunn  
 Larry Durrant  
 Sandy Dust  
 Barbara Dutton  
 Brittani Edgeworth  
 Roy Erdmann  
 Maureen Escherich  
 Tamima Farooqui  
 Mary Fedor  
 Beth Feldman  
 Kathy Feldman  
 Elsa Fennema  
 Rich Fennema  
 Bori Ferra  
 Gladys Fioretti  
 Haley Fioretti  
 Tracy Fioretti  
 Madison Fischer  
 Celene Fisher

Jane Fitzpatrick  
 Mellissa Floyhar  
 Deb Folta  
 Debra Folta  
 Nyree Ford  
 Stacey Foster  
 Felicia Frederick  
 Yvonne Freeman  
 Rita Gailus  
 Christian Galindo  
 Johanna Gambai  
 Kelly Garcia  
 Yesenia Garcia  
 Anne Gardner  
 David Gardner  
 Joshua Gardner  
 Amaranda Garza  
 Lily Geraghty  
 Valerie Gier  
 Jordan Ginsburg  
 Colleen Golder  
 Barbara Gomall  
 George Gomall  
 Rebecca Gomez

Roberto Gomez  
 Desiree Gonzalez  
 Colin Gordon  
 William Gordon  
 Gail Gottner  
 Heather Gottner  
 Jacquie Gove  
 Oni Grant  
 Meredith Grogan  
 Michael Gunderson  
 Julie Gurian  
 DeAnne Guzal  
 Eric Hager  
 Debbie Hagy  
 Pauline Haly  
 Delores Hampton  
 Aaron Hanania  
 Lynda Hansen  
 Al Haraf  
 Don Haraf  
 Kiara Hardin  
 Kim Harrelson  
 Austin Hawkins  
 Silvia Haynes

## VOLUNTEER SERVICES FY 17 HIGHLIGHTS

Volunteers served over **6,234** hours  
 Total number of volunteers were **561**  
 Out of that number **226** were new to Sertoma Centre!



Eloise Heatherly  
Sydney Hellmann  
Pat Hennessy  
David Herman  
Thomas Herrera  
Ben Hinc  
Haley Hoffmeister  
Joanne Hofstra  
Lyn Holley  
Jennifer Holman  
Andrea Holmquist  
Eric Holmquist  
Mary Holmquist  
Helen Holz  
Terry Holz  
David Homan  
Michelle Homan  
Nancy Homan  
Linda Hoover  
Cathyann Hoye  
Linda Husver  
Evera Ivy  
Tina Izzo-Delbow  
Chanale Jackson  
Terra Jacobson  
Joshua Jaimes  
Yolanda Jaimes  
Jan Jalin  
Regina James  
Dan Janssen  
Will Jarman  
Juanita Jashenski  
John Jay  
Dawn Jerksy  
Jan John  
Adrienne Johnson  
Brenda Johnson  
James Johnstone  
Covonnia Jones  
Cynthia Jones  
Leigh Jones  
Terrell Jones  
Diane Kelly  
Ed Kelly  
Nancy Kermer  
Pam Kerr  
Stephen Kerr  
Debra Kidd  
Nicole Kidd  
Diann Kiebles  
Ken Kiebles  
Amy Kiley  
Terry Kinczyk  
Amy King  
Jennifer Kirby  
Liz Kirscher  
Cheryl Knight  
Cathy Koepke  
Scot Kokandy  
Mike Kolberg  
Chris Konicki

Thomas Kopko  
Adrian Kosowski  
Deno Koutsoupas  
Suzanne Kozik  
Fran Kroll  
Eugene Kucharczyk  
Loretta Kucharczyk  
Nancy Kuglin  
Rita Lachmansingh  
Kathy Lachowicz  
Barb Lahart  
Dana Lahart  
CJ Lamb  
Connie Lamparter  
Earl Lamparter  
Barbara Langnes  
Leah Langston  
Mary Larmon  
Colleen Laya  
Brenda Lee  
Diane Lenard  
Tracy Leo  
Frank Lesiak  
Jeff Lombard  
Armando Lopez  
Maribel Lopez  
Natalie Lopez  
Trish Losso  
Shannon Loy  
Eileen Luce  
Debbie Macenas  
Debra Macenas  
Patti Mailhiot  
Stephanie Maldonado  
Veneda Manora  
Lance Marhos  
Carolyn Markel  
Mario Martinez  
Nicole Martinez  
Stella Martinez  
Esy Marzano  
Tom Maslanka  
Kathy Mastantuono  
Laura Mastantuono  
Debbie Mastautrow  
Anthony Masterson  
Mary Mathis  
Mike Mathis  
Rose Mathis  
Tom Matug  
Anna May  
Larry May  
Romao May  
Shauntae McChristian  
Curtiss McCurry  
Vicki McFarlane  
Ardith McGlothlin  
Charles McGlothlin  
Kayla McGonagle  
JoAnne McIntire  
Megan McShane

John Meehan  
Jim Michau  
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# EMPLOYMENT SERVICES GOES HIGHER AND HIGHER

## The Power of YES!

The Employment Services division, led by Dana McFarlin-Lloyd, has implemented an exciting new skills training and job placement program for high school students between the ages of 16 and 22 called the Youth Empowered for Success Program (YES).

YES assists young people in high school and their families through the process of the transition to adult services. The program teaches transferable skills needed to be self-sufficient in personal, social, vocational and occupational areas and can provide linkages to residential services. Program participants spend time visiting communities to be exposed to all the various programs and services available, so they become empowered to make choices that meet their individual needs and aspirations.

### Participants receive skills training in the areas of:

- Social Skills
- Financial Literacy
- Recreation and Leisure Activities
- Assertiveness Skills
- Independent Living Skills Training
- Job Readiness Training
- Job Placement

### Employment Outcomes

Employment Services worked very hard to expose more consumers to community employment. The Employment Services team placed 50 consumers in community employment.

### Employers

There were 44 employers who hired Sertoma consumers in FY'17. There was one Jewel Osco location that hired 8 consumers and two Mariano's locations that hired a total of 5 consumers. Here is a list of some of the new employers who have partnered with us:

- |                    |                  |
|--------------------|------------------|
| Amazon.com         | Goodwill         |
| Service Master     | Baker's Square   |
| Holly Family Villa | Fox's Restaurant |

### DHS Employment First Balancing Incentive Program Grant

In FY'17 Sertoma Centre's Employment Services was awarded a grant to assist consumers who attend the day program in the workshop. The goal was to successfully place at least ten consumers in community employment. Employment Services was successful in placing consumers in various positions in surrounding communities.



## OPPORTUNITIES RISE UP FOR CONSUMERS

One focus for the year was to increase consumers' opportunity for more community experiences. Employment Services sought community jobs that were suitable for consumers and aligned with what they wanted to do.

The Job Developer set out to build the relationships with the employers. The Employment Specialists assisted the consumers with creating a resume and practicing interviewing skills. The department set a goal to place ten consumers from the workshop into community jobs of the consumers' choosing.

Initially, three consumers participated in a trial work experience at a local retailer. The purpose of the trial was to allow consumers who have not had any experience working in the community gain skills and determine if working was truly something they wanted. They learned how to carry out the duties of various positions. They learned to tag, fold and assemble items to be put out on the sale's floor. The trial lasted for six weeks. The intended outcome was an opportunity for employment. After the trial, two consumers did obtain employment at TJ MAXX and one decided this was not the line work he was interested in and decided to look for different opportunities.



Two consumers wanted jobs in janitorial. One of those consumers obtained a job at a janitorial company in the area. The consumer worked very hard and was able to be successful on the job. The other consumer changed his path and obtained employment at a local grocery store as a lot attendant.

All three consumers who wanted to work in grocery obtained jobs at two Jewel Grocery Store locations and are successful in their positions.

Another consumer wanted to work at Baker's Square. He obtained employment at one of the local restaurants as a dishwasher, is succeeding there and has had the opportunity to learn additional skills.

Finally, a consumer who participated in a trial work experience at Home Depot obtained a job there as a lot attendant. He is very happy and enjoys his job.

The opportunities for trial work and employment has truly changed the lives of the consumers we serve, giving them the opportunity to be self-directed and fully integrated in the community.

## RESIDENTIAL SERVICES

FY 2017 was a year of many challenges with the State budget crisis, but the residential staff continued to provide quality and excellent services to consumers. The highlights of the year are:

- Seven new consumers moved into our Community Integrated Living Arrangement homes (CILA). Four of the seven individuals transitioned from their family homes.
- CILA staff and consumers participated in a research project from Rush University regarding problem solving, coping, and making better food choices in life.
- Consumers participated in a weekly fitness program with Suburban Access in Homewood.
- Consumers enjoyed a bowling and pizza buffet party.
- Consumers participated in a Fall Harvest Celebration dinner which included dancing, pumpkins decorations, and portrait drawings.
- Three consumers were hired for jobs in the community.
- One of our CILA homes underwent major renovations to improve accessibility for aging consumers and those with mobility issues.
- A CILA home won the first annual Christmas tree decorating contest in which all CILA's participated.
- CILA homes collaborated with the University of Illinois at Chicago to create and maintain a vegetable garden.



# DONORS

Our heartfelt thanks go out to our family of donors who generously give the gifts of time, support and resources to ensure the provision of services to people with disabilities. Thank you for believing in and reinforcing our mission of helping those we serve to reach their full potential and realize their dreams of independence and inclusion.

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Adler Murphy & Mcquillen LLP  
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Athletex Physical Therapy  
Beary Landscaping  
Best Fit Homes  
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 Mrs. Rosemary Newhuis  
 Mr. Robert Nigh  
 Mr. & Mrs. William Noonan  
 Ms. Mary Norman  
 Mr. & Mrs. William Nowak  
 Ms. Christine Obbagy  
 Mr. Edward Ochylski  
 Ms. Margaret Ochylski  
 Ms. Bonnie O'Connor  
 Mr. Tyler O'Connor  
 Mr. & Mrs. William Olietti  
 Mr. Jim Opon  
 Ms. Kathryn Outlaw  
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 Mr. & Mrs. Robert Owens  
 Mr. & Mrs. John Padgham  
 Mr. & Mrs. Gregory Paetow  
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 Mr. & Mrs. Peter Palos  
 Ms. Angela Pemble  
 Mr. Richard Perry  
 Ms. Paula Phillips  
 Ms. Carole Picciola  
 Mr. & Mrs. Kevin Pickar  
 Kara Pierce  
 Ms. Mary Pistek  
 Mr. & Mrs. Charles Podczerwinski  
 Mr. Mike Podobnik  
 Ms. Nancy Polzin  
 Mr. & Mrs. Dominic Porto  
 Mr. Timothy Potvin  
 Ms. Anne Prendergast  
 Mr. & Mrs. John Prendergast  
 Ms. Sarah Prendergast

Mr. & Mrs. Prokes  
 Mr. Augusta Pugh  
 Ms. Ann Purcell  
 Mr. Frank Purrazzo  
 Ms. Lois Purrazzo  
 Dr. & Mr. Laurel & Bill Quinn  
 Mr. & Mrs. Jose Ramilo  
 Ms. Carrie Randolph  
 Ms. Dina Raya  
 Ms. Wendi Reid  
 Mr. Zack Reid  
 Mr. & Mrs. Charles Reilly  
 Mr. & Mrs. Harold Reisler  
 Mrs. Linda Renardo  
 Mr. Peter Rhee  
 Ms. Blair Rhode  
 Mr. Jim Ricchetti  
 Ms. Kathryn Richel  
 Mr. Patrick Richel  
 Ms. Diane Riebels  
 Mr. & Mrs. Ralph Rimek  
 Mr. & Mrs. Donald Rizzis  
 Mr. & Mrs. Richard & Mary Roberts  
 Ms. Judy & Enrique Rocha  
 Ms. Cynthia Rochel  
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 Mr. & Mrs. Jerry Rosenstein  
 Ms. Christine Ross  
 Mr. Bob Roth  
 Ms. Gwen Rucker  
 Mr. & Mrs. Gina Ruggiero  
 Ms. Magen Ryan  
 Mr. & Mrs. Michael Ryan  
 Mr. & Mrs. Christopher Sabados  
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 Mr. & Mrs. Robert Scott  
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 Mr. & Mrs. Donald Sharko  
 Mr. & Mrs. Brian Sheaffer  
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 Mr. & Mrs. James Sheridan  
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 Mr. & Mrs. Edward Sonntag



## SANDLER PARTNERS SUPPORTS SERTOMA CENTRE

Sandler Partners hosted a fundraising raffle to support Sertoma Centre at its Chicago Partner Summit on May 24th. This effort was made possible by our faithful Board Member and Vice President at Sandler Partners, Dennis (DJ) Fioretti. The amount raised was nearly \$4,300! Thank you Dennis and Sandler Partners for your support!

Mr. Brian Sord  
 Ms. Loraine Sorley  
 Ms. Desirea Soukal  
 Ms. Lisa Sparagna  
 Mr. & Mrs. Tyrone Spencer  
 Ms. Matilda Stacey  
 Ms. Mary Staffeldt  
 Ms. Shirley Steele  
 Mr. & Mrs. William Stockdale  
 Mr. Jake Stasko  
 Mayor & Mrs. Robert Straz  
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 Ms. Nancy Sullivan  
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 Mr. Ron Strenge  
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 Mr. & Mrs. Charles Thompson  
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 Ms. Miriam Toledo  
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 Mr. & Mrs. John Tomczuk  
 Mr. & Mrs. Frank Tomecek  
 Mr. John Toscas  
 Mr. Spencer Touchie  
 Mrs. Virginia Trainor  
 Mr. & Mrs. Louis Truffa  
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 Mr. & Mrs. Fred Tyranski

Mr. & Mrs. Art Tysiak  
 Mrs. Johanna Ugo-Conlon  
 Mr. Rickie Underwood  
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 Mr. & Mrs. Jim Van de Veire  
 Mr. & Mrs. Gus Van den Brink  
 Mr. & Mrs. Jason Van den Brink  
 Mr. Christopher Van Eck  
 Mr. & Mrs. Marvin Van Wyck  
 Ms. Delores Vander Wagen  
 Ms. Barbara Vanerio  
 Ms. Nicolette Varan  
 Mr. & Mrs. Donald Varanauski  
 Mr. & Mrs. Joseph Varanauski  
 Mr. Jack Vax  
 Mrs. Katherine Vennetti  
 Mr. & Mrs. Kenneth Verhaeren  
 Mr. & Mrs. Nancy & Gregory Veselica  
 Ms. Cathy & Meine Visser  
 Ms. Denice Vogrich  
 Mrs. Ruth Volkman  
 Mr. & Mrs. Edward & Mary Vucinic  
 Ms. Nancy Wagenblast  
 Mr. & Mrs. Albert Wagner  
 Mr. & Mrs. Walter Wagner  
 Mr. Kevin Wall  
 Mrs. Mary Francis Wallace  
 Mr. & Mrs. Lawrence Walsh  
 Mr. Michael Walsh  
 Mr. & Mrs. Lawrence Walters  
 Mr. & Mrs. James Ward  
 Mr. & Mrs. James Watters  
 Mr. James Webb  
 Ms. Mary Webber  
 Mr. & Mrs. James Weber  
 Mr. Hank Weidler  
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 Ms. Jessica Weiler  
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 Ms. Karen Weyer  
 Mr. & Mrs. Stephen White  
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 Mr. & Mrs. Robert Wiechec  
 Ms. Sarah Wiemeyer  
 Ms. Katherine Wiewiora Kerns  
 Ms. Diane Williams  
 Mr. Lawrence Wing  
 Ms. Lucille Winkler  
 Mrs. Antonia Wister  
 Mr. Derek Wormuth  
 Mr. & Mrs. Joseph Wotanek  
 Mr. & Mrs. Ernie Wulff  
 Mr. Ryan Yakos  
 Ms. Laura Yanez  
 Ms. Shunte York  
 Mr. Terry Yormark  
 Ms. Margaret Youpel  
 Ms. Sandi Zarod  
 Mr. Ralph Zuleg

## IN-KIND GIFTS

115 Bourbon Street  
 Ace Hardware  
 Alladin, a brand of PMI  
 Mr. Dan Albano  
 Alsip V F W Post #450  
 American Heritage Sertoma Club  
 Anton-Argires, Inc.  
 Arab American Family Services  
 ARC International  
 Associate Board of Sertoma Centre  
 Athletex Physical Therapy  
 Aurelios Pizza  
 Budget Signs  
 Mrs. Eugenia Benefor  
 Cafe Bionda  
 Chilli's Chicago Ridge  
 Blue Chip Casino, Hotel & Spa  
 Cadie Products Corporation  
 Calumet Park Fire Department  
 Mr. & Mrs. David Carlig  
 C.C.A. International (NJ) Inc.  
 Chicago Blackhawks  
 Chicago Fire Engine # 42  
 Chicago White Sox  
 Chiro One  
 Mrs. Sue Colella  
 Cooper Entertainment/Tapsnap  
 Coopers Hawk Winery & Restaurant  
 Cordon Bleu  
 Mr. & Mrs. John Cosich  
 Cosmoplast S.P.A.  
 Gary Coney  
 CrossTown Fitness  
 Custom Plate Glass, Inc.  
 Dana Hotel & Spa  
 Maureen Dalzell  
 Carole Devries  
 Mr. Joe DiNovo  
 George W. Dunne Nat'l. Golf Course  
 Mr. & Mrs. Dennis Dureno  
 Eko Development Ltd. Eko Usa LLC  
 Ken Donkel  
 Family Harvest Church- Connect Groups  
 First Midwest Bank of Alsip  
 Fitz and Flody Enterprises Maxwell & Williams  
 Focus Products Group Inc., LLC (West Bend,  
 Chicago Metallic, Amco, Swing-a-Way)  
 Felicia Fredrick  
 Bess Friedheim Jewelry  
 Mr. Pat Gannon  
 Gela Global  
 Gibson Overseas  
 G & L Trophies & Gifts  
 Godinger  
 Rhonda Graman  
 Great Clips Shear Force, LLC  
 Katie's Hallmark  
 Hanna's Candle Co.  
 Fred Heller  
 Hilton Chicago/Oak Lawn  
 Home Essentials  
 Hooters  
 Houghton Mifflin Harcourt

Idlewild County Club  
 In-Print Graphics, Inc.  
 J Companies  
 Mrs. Connie Jasik  
 Jenny's Steak House & Pub  
 Kallemeyn Auto Rebuilders, Inc.  
 Kane County Cougars  
 Katies Hallmark  
 Keck & Lang GmbH  
 Kela (Keck & Lang)  
 Pam Kerr  
 Kingston Mines  
 Pat Kliluszewski  
 LASKO  
 Lettuce Entertain You Restaurants  
 Libbey Glass  
 Libman Company, The  
 Lifeline Theatre  
 Lipper International  
 Lombard Fire Department  
 Lumes Pancake House  
 Lynfred Winery  
 Mr & Mrs. Richard Magno  
 Mrs. Deborah Macenas  
 Patti Mailhoit  
 Mrs. Debra Marillo  
 Lisa Molloy  
 Dana McFarlin-Lloyd  
 Meyer Corp.  
 Medieval Times Dinner and Tournament  
 Mokena Mindy's  
 Moraine Valley Community College  
 Ms. Wilma Morrill  
 Mulcahy, Pauritsch, Salvador & Co., Ltd.  
 Mrs. Betty Nagel  
 Niles Fire Department  
 North American Breweries  
 Nostalgia Products  
 Nothing Bundt Cakes Oak Lawn  
 Oak Lawn Children's Museum  
 Oak Lawn Park Districk  
 Old Williamsburgh Candle Corp.  
 Orland Bowl  
 Mr. & Mrs. Lawrence Owens  
 Bill Palaima  
 Kathy Panek  
 Palos Ace Hardware  
 Pangea Brands  
 Parmesans Station  
 Pasta D'Arte  
 Patio Restaurant  
 Pazzo Salon & Spa  
 Pelican Marketing and Media  
 Phillips Chevrolet  
 Mary Pistek  
 Planit Products  
 PNC Bank  
 Polder Housewares  
 Port Edward Restaurant  
 Mr. & Mrs. Dominic Porto  
 Ms. Kristen Price  
 Prodyne  
 Proven Business Systems  
 Providence Bank & Trust

PRP Wine International  
 Mr. Kevin Reedy  
 R Squared/Zrike  
 Regent Products  
 Riddles Comedy Club  
 Rigamonti Pietro & Figli s.r.l.  
 Rolser, S.A.  
 Ronco  
 Gwen Rucker  
 Nancy Ryder  
 Marilyn Sabatini  
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 Salem Lutheran Church of Blue Island  
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 Seville Classics, Inc.  
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 South Holland Fire Department  
 Spectrum Diversified Designs, Inc.  
 State Resturant  
 Sunpentown Int'l Inc.  
 The Room Place  
 Taylor Precision Products/Metrokane/  
 Chef'n  
 Thermoserv  
 Mr. & Mrs. Frank Tomecek  
 Toshiba  
 TransNational  
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 Uno Casa  
 Vidriera Santos, S.A. DE C.V.  
 Village Market Place  
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 Weber-Stephen Products, LLC  
 Wheaton Fire Department  
 Willert Home Products  
 Wilton Armetale, Inc.  
 Windy City ThunderBolts Baseball  
 Zanies Comedy Nite Club  
 Ms. Gloria Ziolkowski

### SILENT PARTNERS

THE SILENT PARTNERS IS A GIVING CLUB OF MAJOR DONORS WHO MAKE AN ANNUAL COMMITMENT TO SUPPORT SERTOMA CENTRE WITH A GIFT OF 750 OR MORE

Ms. Danielle Agee  
 Mr. & Mrs. Glenn Bylina  
 Mr. Anthony Casale  
 Mr. & Mrs. Robert Clifford  
 Mrs. Sue Colella  
 Mr. & Mrs. Tory Cosich  
 Mr. Bob Cozzo  
 Mr. Jerome Crotty  
 Mr. & Mrs. Patrick Danaher  
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 Mr. & Mrs. John Fanning  
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Mr. & Mrs. Steve Foertsch  
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 Mr. & Mrs. Dominic Porto  
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 Mr. & Mrs. Frank Tomecek  
 Mr. & Mrs. Gus van den Brink  
 Mr. & Mrs. Joe Varanauski  
 Mr. & Mrs. James Watters  
 Ms. Chris Yaros

### STAR SOCIETY

THE STAR SOCIETY IS A GROUP OF INDIVIDUALS WHO HAVE INCLUDED SERTOMA CENTRE IN THEIR ESTATE PLANNING

Mr. & Mrs. Ronald Assise  
 Mr. & Mrs. David Carlig  
 Mr. Gene Cunningham  
 Ms. Beverly Harpold  
 Mr. & Mrs. Roger Harpold  
 Mr. & Mrs. David Hartley  
 Mr. Greg Hilbert  
 Mr. & Mrs. Dave Isabel  
 Mrs. Arlene McKenna  
 Mrs. Violet O'Koon  
 Mr. & Mrs. Thomas Poole  
 Mr. & Mrs. Dominic Porto  
 Mr. & Mrs. Peter Stratigos  
 Mayor & Mrs. Robert Straz  
 Mr. & Mrs. Edward Sumner  
 Mr. & Mrs. Frank Tomecek  
 Mr. & Mrs. Gus van den Brink  
 Estate of Ruth Walsh  
 Mr. & Mrs. Ernie Wulff



### STUDENT-RUN DISABILITY DEFENDERS PRESENTS CHECK TO SERTOMA

Alex Lyons, Executive Director of Disability Defenders and graduate of Marist High School stopped by to present, Gus van den Brink, Executive Director, a check for \$750. The organization held its first disABILITY Day last year and drew more than 600 people, including many without disabilities.

The event was a fundraiser and raised money for several Southland organizations including Park Lawn, Elim Christian Services, Blue Cap and Garden Center Services.

Thank you Alex and Disability Defenders for your generous contribution and support to Sertoma Centre.

**SERTOMA CENTRE INC. & SERTOMA CENTRE FOUNDATION, INC.**  
**STATEMENT OF REVENUES & EXPENSES FISCAL YEAR 2017**  
**(JULY 1, 2016 - JUNE 30, 2017)**

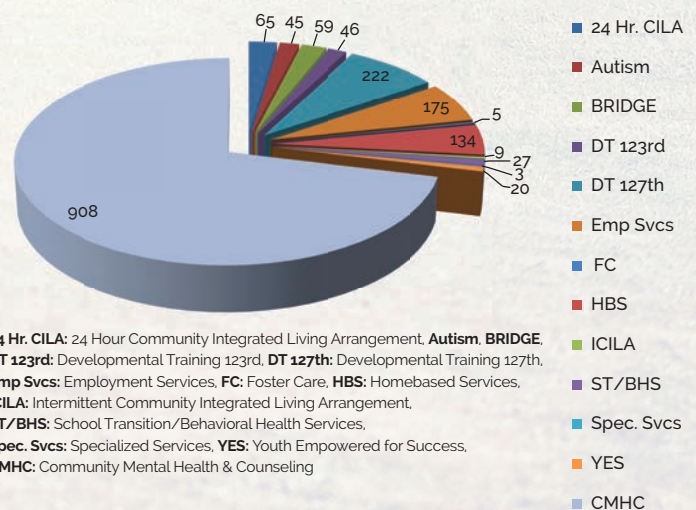
Sertoma Centre, Inc.	(unaudited)
<b>Revenues</b>	
Government Grants & Fees	\$ 11,703,049
Janitorial Services	3,704,967
Packaging & Assembly	324,021
Transportation Fees	524,373
Restricted Contributions – Capital Projects	88,795
Restricted Contributions-Other	35,862
Unrestricted Contributions	22,363
Donation from Sertoma Centre Foundation	75,000
United Way Donation	60,000
Interest Income	16,906
Other Income	21,961
<b>Total Revenues</b>	<b>\$ 16,577,296</b>
<b>Expenses</b>	
Staff Employment Expenses	\$ 12,314,057
Client Wages	155,753
Occupancy	728,071
Program & Consumable Supplies	526,223
Staff and Client Transportation	506,022
Depreciation	646,653
Insurance	782,994
Foster Care Payments	22,432
Consulting & Professional Fees	372,218
Other	278,423
<b>Total Expenses</b>	<b>\$ 16,332,846</b>
<b>Net Surplus (Deficit)</b>	<b>\$ 244,450</b>

**NOTE:** Revenue included above of \$290,000 was externally designated for capital purchases.

Sertoma Centre Foundation, Inc.	(unaudited)
<b>Revenues</b>	
Special Events	\$ 222,813
Contributions from Individuals	93,755
Contributions from Organizations	49,974
Contributions from Foundations	4,256
Net Investment Activities	87,309
<b>Total Revenues</b>	<b>\$ 458,106</b>
<b>Expenses</b>	
Donations to Sertoma Centre	\$ 100,002
Professional Consultants' Services	215,069
Direct Fundraising Expenses	90,825
<b>Total Expenses</b>	<b>405,895</b>
<b>Net Surplus (Deficit)</b>	<b>\$ 52,211</b>

**NOTE:** Total revenue raised through fundraising for both the Centre and Foundation is \$892,813.

**SUMMARY OF INDIVIDUALS SERVED**  
**TOTAL SERVED BY PROGRAM**



**24 Hr. CILA:** 24 Hour Community Integrated Living Arrangement, **Autism.** **BRIDGE.** **DT 123rd:** Developmental Training 123rd, **DT 127th:** Developmental Training 127th, **Emp Svcs:** Employment Services, **FC:** Foster Care, **HBS:** Homebased Services, **ICILA:** Intermittent Community Integrated Living Arrangement, **ST/BHS:** School Transition/Behavioral Health Services, **Spec. Svcs:** Specialized Services, **YES:** Youth Empowered for Success, **CMHC:** Community Mental Health & Counseling

## MISSION STATEMENT

The mission of Sertoma Centre is to provide opportunities that empower individuals with disabilities to achieve personal success.

## VISION STATEMENT

Sertoma Centre, Inc. envisions communities where all people with disabilities live, work, and fully participate.

## SERTOMA CENTRE HISTORY

In 1971, three local Sertoma Clubs created a sheltered workshop in Alsip, IL called Sertoma Job Training Center. The purpose of the facility was to create a place for individuals with disabilities to work. The 3,000 square foot facility was built on land donated by the Lombard family and opened with 11 individuals and four staff.

In 1987, the name was changed to Sertoma Career Center, and served over 200 consumers. The facility also expanded to 43,800 square feet. Throughout the 1990s, additional programs were added and Residential Services opened Sertoma's first Community Integrated Living Arrangement (CILA) home. Sertoma Centre opened its second location in 2000, on 127th street in Alsip. This facility is home to subcontract packaging and training services, developmental training and school transition. After renovations at the 123rd street building were completed in 2002, additional programs such as our Senior Services, Bridge Program, Developmental Training, Administration, Transportation and Janitorial Services (J-Team) were expanded or added.

In 2009, Sertoma Centre moved its Mental Health Psychosocial Rehabilitation Program to Matteson, Illinois and expanded in 2014 to become a comprehensive community mental health center.



## 2016-2017 BOARD OF DIRECTORS

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Frank Tomecek, Vice President

Dr. Laurel A. Quinn, Secretary

Dennis J. Fioretti, Treasurer

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Dennis Dureno

John Fanning

Christine Obbagy

Robert Scott

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Glenn Bylina, President

Frank Tomecek, Vice President

Steve Foertsch, Secretary

Larry Owens, Treasurer

### MEMBERS

Tory Cosich

Mike Gallagher

Al Haraf

Dan Harris

Edward P. Kelly

Executive Director

Gus van den Brink

Sertoma Centre is a:  
501 (c)(3) Organization





**Administrative Offices, Day Programs  
& Employment Services**

4343 W. 123rd Street • Alsip, IL 60803  
708-371-9700 • Fax: 708-371-9747

**Martha Polacek Training  
& Packaging Facility**

4100 W. 127th Street • Alsip, IL 60803  
708-371-9700 • Fax: 708-389-3984

**Community Mental Health  
& Counseling**

4331 W. Lincoln Hwy. • Matteson, IL 60443  
708-748-1951 • Fax: 708-748-1962

[www.sertomacentre.org](http://www.sertomacentre.org)

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