

Extra! Extra!
Read All About It!

SERTOMA CENTRE
PRESENTS A...

BANNER YEAR: SOARS TO NEW HEIGHTS

ANNUAL REPORT NO45

FISCAL 2016

WWW.SERTOMACENTRE.ORG



A MESSAGE FROM THE TOP

The 2016 fiscal year was one with many accomplishments for Sertoma Centre and a new record in the number of consumers and families supported through our programs. The total number of individuals served was 1,377 (unduplicated) with 613 receiving services in our programs for individuals with intellectual and developmental disabilities and 764 in our programs for individuals with a diagnosis of mental illness.

As you read through this annual report you will see evidence of Sertoma's continued commitment and work to provide supports to individuals with the purpose of empowering them to discover and achieve their goals and personal success. Despite the economic uncertainty in our state and the poor reimbursement rates for services, it is the belief in the lives and value of the consumers we serve that gives us the resilience to succeed and to have made 2016 another banner year of service.

It is only with the commitment and hard work of our Board, staff, donors, and volunteers and their can-do-attitude that the Centre continues to be successful. It is because of their work that we can report that 2016 was a banner year in so many ways, including fundraising through events, individual gifts, and grants.

Of course our most exciting accomplishments are those that make a positive impact in the lives of the consumers we serve. In this respect we are pleased to report that our permanent supportive housing project, Kimball Court Apartments is 100% occupied and we are working to develop another apartment building in a south suburban community. We are also pleased to report we have secured additional psychiatry services for our community mental health and counseling (CMHC) services through collaboration with a local psychiatrist. CMHC also secured a second grant from the federal Substance Abuse and Mental Health Services Administration to expand our community education services.

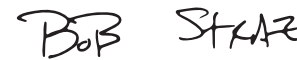
Please read through our annual report to discover the many achievements at Sertoma Centre and the success experience by those we have served. It is with gratitude and many thanks to our staff, board, volunteers and donors that we are able to report the success of 2016.



Gus van den Brink



Glenn Bylina



Bob Straz



A HAPPY FAMILY GIVES A TOUR OF THEIR APARTMENT TO SENATOR HASTINGS

NEW BEGINNINGS

FIRST PERMANENT SUPPORTIVE HOUSING PROJECT

Kimball Court Apartments, Sertoma's first Permanent Supportive Housing residential building, is fully occupied as well as having a waitlist! The facility gets rave reviews whenever someone visits. Tenants officially occupied the building in January 2016. We have 16 adult tenants along with 4 children. It is a nice little "family" with everyone looking out for each other and working together. Property Manager Amber Reno helps tenants keep busy with Community Meetings, Holiday Parties and Bingo Nights. We are also very fortunate to have a local church right down the street from the building in Homewood that donates breads, bagels, cookies, and other sweets to us every Tuesday. Our tenants appreciate it and look forward to it every week.

Supportive housing helps people live stable, successful lives through a combination of affordable, permanent housing and supportive services, appropriate to the needs and preferences of the residents. The 16-unit building is fully accessible and furnished, and helps individuals live independently in their own community.

WEBSITE PUTS NEW FACE ON SERTOMA CENTRE

Sertoma Centre launched the redesign of its website on June 30, 2016. It provides visitors with a clean uncluttered design, enhanced features, and includes easier navigation and updated information on all services. The website boasts a modern, colorful design and features the agency's new branding standards that were introduced in the winter of 2014. A beautiful photo banner adorns the welcome page and features consumers, current fundraisers and information about specific programs in the organization. The redesigned website is also responsive, making it multi-device-friendly to cell phones and tablets for a fun user experience.



Sertoma Centre's new home page banner. Check out the new design at www.sertomacentre.org.

COMMUNITY MENTAL HEALTH & COUNSELING IS GROWING FASTER THAN THE SPEED OF LIGHT!

CMHC RECEIVES SAMHSA GRANT

Sertoma's Community Mental Health and Counseling program (CMHC) in Matteson, IL was awarded a three year Project AWARE-Community grant from the Substance Abuse and Mental Health Services Administration (SAMHSA) to support the training of a diverse group of adults in Mental Health First Aid (MHFA). This training helps adults detect and respond to mental illness in transitional youth in Bloom Township. MHFA is a public education program that introduces participants to the risk factors and warning signs of mental health problems and builds an understanding of the importance of early intervention. Participants are introduced to local mental health resources, national organizations, support groups, and online tools for mental health and addiction treatment and support.

CMHC MAKES STRIDES IN COMMUNITY EDUCATION

Over the last two years, CMHC has interacted with over 3,000 members of our communities and recently partnered with both Metra and Cook County Probation by providing a series of trainings to support their workers. Gia Washington, Sertoma's Community Development Manager, leads the program. She was actively involved in organizing the Prairie State College Mental Health conference, served on the New Lenox Suicide Prevention Task Force and hosted a "100 Conversations on Mental Health" supported by the Kennedy Forum.



FY-16 PROGRAM HIGHLIGHTS

Community Mental Health and Counseling services really focuses on the word... *community*. All of our programs and services over the past year have improved in supporting consumers off-site, in their homes, accessing services and supports throughout the south suburbs and consumer advocacy.

- The Psychosocial Rehabilitation day program developed two new tracks of programming that specifically focuses on community integration. The Intensive Community Integration track takes consumers out daily for shopping, banking and recreation. The Enhanced Community Integration track takes consumers out weekly to visit potential job sites and volunteer in the community.
 - Our Community Support Team supported 32 consumers in maintaining over one year of living independently in the community after having lived in nursing homes for years. We now have consumers successfully living independently in the community for over 2 years!
 - Our Crisis Stabilization and Outreach program has developed a variety of new community partnerships that support the consumers by addressing their needs throughout their personal process of recovery. Guildhaus and South Suburban Council supported consumers in addressing any co-occurring substance use disorder. The Geo Group helps consumers as they attempt to integrate into the community after incarceration. Our team assesses and links to appropriate community mental health services. In addition, the team continues to improve relationships with existing partnerships such as Ingalls Behavioral Health hospital while developing new collaborative relationships with hospitals such as Silver Cross in New Lenox and Presence Saint Joseph in Joliet.
 - The Community Development program initiated SAMHSA's Now is the Time Project Aware federal grant. Our team provides Mental Health First Aid training to members of the Bloom Township community who regularly interact with transition-aged youth (16-22).
 - The CMHC program supports many of the tenants of the Permanent Supportive Housing building, Kimball Court Apartments. In FY'16, staff assisted tenants in managing their mental illness in order to maintain their housing.
- Groups of consumers at CMHC participated in the annual Mental Health Rally and an Art Gallery event downtown to advocate for services and focus on the strengths of people experiencing mental illness.

CMHC IMPACTS THE COMMUNITY

WHAT CMHC HAS MEANT TO CONSUMER CINDY CASPER

Two years ago, I would have never believed my life would be what it is today. For decades I lived as a victim of unspeakable abuse and fear, without a voice in any part of my life. I had no control over what clothes to wear, food to eat or what television programs I could watch on any given day.

My journey through what were the worst years of my life ended on the day I was released from a nursing home where I lived for several years. I found my way to Sertoma Centre's Community Mental Health and Counseling services, where healing is taking place in my life. Through their help, I have been able to grow from a state of hopelessness into a life of recovery and independence.

Depression began early in my life. I was devastated by a divorce at a very young age that left me feeling lost and disconnected. Not long after that, I became involved in a relationship in which I was mentally abused for many years. I lived in a world of seclusion and fear for so many years of my life. After my abuser suddenly passed away, I was placed in a nursing home - a place where I did not belong. It was a long road to get out and finally get my own apartment, but it did happen and I am grateful for it.

Since coming to Sertoma, I have met many people who, like me, have lived with depression all of their lives but never received the help they needed to heal. My counselors have been a big part of my and many others' recovery. With their help I am learning more and more about myself with each passing day, and how to love myself in a healthy way. I can finally see the light at the end of the tunnel that was always there.

My experience at Sertoma has helped me to realize that I was a survivor all along. The strength I had within me to get through all of those years without bitterness is the same strength that will keep me on the healing path for the rest of my life. It feels good to be in control of my life.

If Sertoma Centre did not exist, I really don't know where I would be today. Now I enjoy each day as it comes and look forward to a tomorrow that is filled with plans for the future.

As I look back on all the things I have been through, I give thanks for where I am now, and look forward to an actual future- something that I would have never considered as a real possibility before.



Cindy Casper



**"MY EXPERIENCE AT SERTOMA HAS HELPED ME TO REALIZE THAT I WAS A SURVIVOR ALL ALONG."
CMHC CONSUMER, CINDY**

SERTOMA CENTRE IS SPREADING THE WORD TO BE HEARD



SERTOMA UNITED PARTICIPATE IN THE "SPREAD THE WORD TO END THE WORD" CAMPAIGN



SERTOMA UNITED EXPANDS ITS HORIZONS

Sertoma United expanded its membership during the past year and offered an invitation to consumers from a self-advocacy introduction class. The new members have brought fresh perspectives to the group with their eagerness to change Sertoma and consumer lives for the better. The group has continued to attend trainings offered by Alliance, an Illinois State self-advocacy group, and attended a statewide rally in Bloomington over the summer. The group also worked with Alliance to participate in the "Spread the Word to End the Word" campaign to eliminate the use of the R-word in our communities and beyond. The group is currently still working on creating independent living skills classes that would be helpful to all consumers. The group also makes sure to give back to the local community by volunteering at Sertoma's Super Sale held in April.

SERTOMA CENTRE CONSUMERS MAKE A STATEMENT AT SOUTHLAND RALLY

Sertoma United made a stand with community leaders and non-profit organizations at a southland rally held on August 27, 2015 in Oak Forest to express concern about the state budget impasse and its impact on Illinois' citizens. Brendan McCormick organized the rally, which quickly attracted participants who wanted to voice their frustrations and concerns.

SERTOMA ATTENDS IARF (ILLINOIS ASSOCIATION FOR REHABILITATION FACILITIES) CONFERENCE

Gus van den Brink and several Sertoma employees attended the 40th Annual IARF Educational Conference & Exposition in October. The purpose of the 2-day conference was to address and discuss the challenges professionals are facing in the field of rehabilitation services.

Pictured to the left, State Representative Fran Hurley, former U.S. Representative Patrick J. Kennedy, President and CEO of IARF Janet Stover & Gus van den Brink

SHAZAM! DAY PROGRAMS

MUSIC THERAPY

Music Therapy was added as a new activity offered at Sertoma Centre. Grant funding, through the Benjamin B. Green-Field Foundation, enabled staff to work with a certified music therapist to run groups at our 123rd Street facility. The consumers enjoyed each session. New instruments were also purchased for music groups at 127th, led by talented staff member, John Carter.

GOVERNORS STATE UNIVERSITY INTERNS PUT A LITTLE SWING IN THEIR STEP

For the second year, occupational therapy interns from Governor State University worked with the consumers over the summer. This allowed consumers and staff to benefit from their knowledge and services at no cost to the agency. They created new activities and offered dance classes which were a big hit.

MORAIN VALLEY COMMUNITY CONCERT SHARES TALENT THROUGH MUSIC

The Moraine Valley Flute Choir performed a free concert at Sertoma Centre for the holiday season. They played Christmas favorites with audience participation in the form of ringing hand-held sleigh bells and singing well-known carols. Many consumers were singing along and even played the bells for a few songs.

CONSUMER SERVICES

Consumer Services collaborated with Illinois Institute of Technology on a research project about community integration and activities involving individuals ages 18-29. Graduate students interviewed consumers and then fit them with GPS tracking systems for 1 week to gauge their outside activities. Participants were financially compensated for their time. Information gathered will be presented in a future research paper.

Consumer Services also continued their alliance with Homewood-Flossmoor High School Transition Services. Students and their job coaches assisted at both day program sites, filing, copying and providing other clerical tasks for the team.



#DiscoverMe
#SertomaCentre

GIVING TUESDAY COMES TO SERTOMA CENTRE

Sertoma Centre had the opportunity to be involved in a global movement called Giving Tuesday for the first time on December 1st. The #DiscoverMe campaign that launched was meant to bring awareness and financial support through social media. It was a powerful campaign that raised over fifteen hundred dollars.



PAINT IT FORWARD

Over 50 supporters gathered at Sertoma Centre's 127th Street location to experience a night of creativity and raffles. Art instructor, Leanne Wargowsky, was an amazing teacher and pulled out the inner artist in all of the attendees.



SPECIAL EVENTS WENT UP! UP! AND AWAY IN RECORD BREAKING SALES

HOUSEWARES PACK UP AND SUPER SALE FUNDRAISER A HUGE SUCCESS

Partnering with the International Home + Housewares Show yielded record breaking results for FY'16! Although the McCormick Place exhibitors are only in town for a few days, their impact on Sertoma Centre and the consumers we service was huge. As one of only five local charities who received product donations from their amazing program, we had a banner year of proceeds raised!

On the show's closing day, Tuesday, March 8th, over 140 Sertoma Centre volunteers loaded into luxury buses and headed downtown to conduct some heavy labor on our behalf. These selfless individuals helped gather, organize and pack up brand new donated products from companies like Meyer Corporation (Rachael Ray, Anolon, Paula Deen, Circulon, etc.), Aladdin, Home Essentials & Beyond, Godinger, Prodyne, The Libman Company, Regent Products and more! In all, about 80 skids were loaded into three semi-trucks which delivered everything three days later and filled up about half of our Albertson's/Safeway donated property in Palos Heights!

For the 3 weeks following, we arranged and set-up for our annual "Super Sale" held at the Old Dominick's off 127th and Ridgeland in Palos Heights. We were so fortunate to have a space with available shelving, electricity and heating/air conditioning. On April 2nd, we opened to the public and the line formed around the building! We had over 3,000 shopping guests through the door that weekend. We broke our previous record and raised \$70,000 in three days. What an incredible experience and outpouring of true philanthropy from the residents of our local communities!

SERTOMA CENTRE'S BIG EVENT REACHED RECORD BREAKING HEIGHTS

Last year marked Sertoma Centre's 12th annual BIG Event, which featured an award-winning cook-off with Chicagoland firefighters, the BIG Raffle, music by The Kennedy Compound, special kids' area activities such as face-painting, encounters with exotic animals, a magic show, a silent auction and the BIG raffle with over \$17,000 in cash prizes.

The event, which was held from 5 to 9 p.m. on Saturday, April 30th at 115 Bourbon Street in Merrionette Park, was our biggest fundraiser this year. Programs funded by this event help individuals with developmental and intellectual disabilities and those living with mental illness.

The BIG Event & Firefighters' Cook-Off raised \$135,000, and was sponsored by various businesses and supporters, including Proven Managed IT Solutions, Action Sertoma Club, Chicago Lawn Sertoma Club, TOSHIBA, POW-R Sertoma Club, and Katherine Vennetti while also being supported by firehouse chefs across the Chicago area.

A WEB OF COMMUNITY SUPPORT AND GENEROSITY



1. THE ROOMPLACE DONATES FURNITURE FOR OUR CILA HOMES 2. PODIATRIST BRINGS COMFORT TO THE SOLE FOR CONSUMERS 3. SERTOMA CENTRE WAS CHOSEN TO RECEIVE A PORTION OF THE PROCEEDS FROM THE 2016 VOLLEYBALL FOR CHARITY (VFC) EVENT HELD ON APRIL 2, 2016. 4. & 5. NOTHING BUNDT CAKES OF ORLAND PARK AND OAK LAWN, AND BURGER 21, DONATED TEN PERCENT OF ALL PROCEEDS BACK TO SERTOMA CENTRE DURING DESIGNATED DAY AND HOURS. 6., 7., & 8. CONSUMERS RECEIVED CHRISTMAS GIFTS DUE TO THE GENEROSITY OF FAMILY HARVEST CHURCH, PNC BANK OF TINLEY PARK, FIRST MIDWEST BANK OF ALSIP & MANY OTHERS. 9. THE COAT DRIVE WAS A SUCCESS DUE TO THE GENEROSITY OF UNITED SERTOMA LEMONT CHAPTER, POW-R AND ACTION SERTOMA CLUBS AND THE CHICAGO LOCAL 1001 LABORERS' UNION.

**POW!! BANG!! ZOOM!! HERE
THEY COME TO SAVE THE DAY.....**

VOLUNTEERS!! We are sending all of our Sertoma Centre Volunteers a SuperHero Thank You for all you have done for us this year. Without your loyalty, support, dedication and hard work, many of the work we do would not get done. Whether you have helped in the office doing filing, volunteered at a Special Event, or worked directly with our consumers in programing **YOU ARE THE TRUE SUPERHEROES OF SERTOMA CENTRE.**

****Disclaimer:** We tried our best to keep track of everyone and every organization or company that volunteered with us during Fiscal Year 2016. We apologize if we accidentally left off your name or organization.

Jim Achterhof
Arlene Achterhof
Angali Acuna
Jodell Adducci
Cerilda Aleck
Ninema Allahdem
Baltazar Alpuche
Lynn Alvarez
Andrew High School Students
Carmelita Arnold
Shunte Arnold
Michele Arthur
Dallas Artis
Valerie Artis
Amir Asedraso
Tina Auriemmo
Patti Auriemmo
Nathaniel Ayala
Christina Baader

Melissa Baader
Steve Babin
Adam Bacerra
Chloe Banicki
Erica Banicki
Lauren Banicki
Mary Banicki
Ralph Barreda
Michelle Bartl
Ron Bazan
Diane Bazan
Adam Becerra
Mary Ellen Bechnke
Adrianna Beltron
Ray Benaitis
Barbara Bergamo
Paula Biancalana
Charles Biank
Brandon Bidochka

Jean Biela
Nancy Bishop
Carol Bithos
Marianne Bithos
Pat Bizewski
David Bloom
Emily Bockstahler
Kathy Bohn
Ron Bojes
Jenn Borowczak
Shari Bremer
Ruth Brian
Katie Brickman
Brother Rice High School Students
Theresa Brown
Tara Brown
Angela Brummel
Chris Buckner
Dennis Budz
Shelle Burke
Jean Butler
Samantha Butler
Arlene Buyan
Sharon Byerly
Renee Byrd
Eileen Byrne
Rosanne Calahan
Danette Calloway-Smith
Marlene Cardamone
Carl Sandberg High School Students
Kathy Carlig
Tammi Carlson
Amanda Carter
Cindy Casper
Angelina Castro
Patricia Chancellor
Riley Charette
Chris Chmura
Kim Clark
Jason Clark
Amanda Cleary
Donna Cleary
Jessica Cleary
Bonnie Coangelo
Colleen Cochran

Tricia Cody
Judy Coglianesse
Debby Cole
Sue Colella
Willam Condon
Nicole Conway
Maribeth Conway
Marilyn Cook
Jason Cosgrove
Betty Cowfer
Jovanta Crockwell
Mary Jo Cunningham
Deborah Czarny
Robin D'Adams
Zach Dalhberg
Maureen Dalzell
Josephine D'Amico
Danielle Dawes
Michelle DePaolis
Carole DeVries
Joe Di Novo
Nadiyah Dickerson
Gloria Dominguez
Ken Dompeling
Lynn Drenth
Vicki Drenth
Claudia Dudzik
Larry Durrant
Barbara Dutton
Julie Dutton
Joshawa Edgren
Katrina Edwards
Kim Ehrenhaft
Heather Ellis
Eileen Ennis
Roy Erdman
Kendall Ester
Frank Falbo
Mary Fedor
Jessica Ferretis
Sarah Fieba
Jania Figueroa
Traci Fioretti
Patty Fitzgerald
Eric Floyhar

VOLUNTEER SERVICES FY'16 HIGHLIGHTS



TOTAL NUMBER OF VOLUNTEERS FOR FY'16 WAS 475
218 WERE NEW TO SERTOMA CENTRE
OUT OF 475 VOLUNTEERS.

VOLUNTEERS SERVED OVER 4,167 HOURS

Virginia Floyhar
Deb Folta
Greg Fox
Rob Fox
Felicia Frederick
Yvonne Freeman
Debbie Freeman-Nelson
Wesley Freitag
Steve Friel
Kayla Fritz
Mary Kate Galeher
Amber Gallagher
Liam Gallagher
Anne Gardner
Joshua Gardner
David Gardner
Jessie Garmont
Archie Garrett
Tabitha Garrett
Armarnda Garza
McKenzie Garza
Sylvia Garza
Maria Gaspar
Lily Geraghty
Patrick Geraghty
Jim Giblin
Riley Gleason
Lilly Golcher
Cindy Golcher
Keenan Goldsmith
Barbara Gomoll
George Gomoll
Michelle Gonzalez
Colin Gorman
Sarah Gosewich
Gail Gottner
Margaret Graham
Dirk Graham
Terri Grandchamp
Erin Grant
Jessica Grazon
Kim Gunaka
Ron Gunaka
Alan Haraf
Don Haraf

Mike Hardek
Dawn Hargett
Chris Haymon
Cynthia Hendricks
Pat Hennessy
Lauren Herald
Caitlin Herald
Jennifer Herodes
Thomas Herrera
Joanne Hofstra
Mary Holmquist
Andrea Holmquist
Helen Holz
Terry Holz
Nancy Homan
Merrie Hoteko
Derrick Hudson
Tiffany Irvin
Tiara Irvin
Terrence Irvin
Patricia Jackson
Gloria Jackson
Cecile Jackson
Terra Jacobson
Geri Jacobson
Brad Jacobson
Connie Jasik
Dawn Jersky
James Johnstone
Jonathon Jones
Jaqueline Jordan
Nancy Joyce
Alex Kalinski
Dawn Kamp
Tom Kazanecki
Nora Keaney
Rosemary Kelly
Diane Kelly
Ed Kelly
Geraldine Kennedy
Pam Kerr
Stephen Kerr
Debbie Kidd
Nicole Kidd
Dianne Kiebles

Bob Kilkuszewski
Terry Kinczyk
Ida King
Karen King
Barbara Kman
Gina Koenig
Scott Kokondy
Chris Konicki
Thomas Kopko
Deno Koutsoupias
Jessica Krakowsky
Tony Krotiak
Tom Krug
Loretta Kucnarczyk
Kristina Kurdts
Kathy Lachowicz
Dana Lahart
Barbara Langnes
Kelly Larmon
Mary Larmon
Patrick Laurence
Diane Lenard
Frank Lesiak
Nicole Levanovic
Dan Ligon
Emily Lindengary
Sue Linn
Jeff Lombard
Caitie Lombard
Joe Lombard
Marybeth Luchene
Mike Lupa
Debbie Macenas
Samantha Magzy
Halima Mahmud
Patti Mailhiot
Samatha Malgay
Candace Mallin
Daniel Mandarino
Sonia Mandarino
Veneda Manora
Johnny Marlow
Stella Martinez
Mario Martinez
Tom Maslanka

Sue Matelski
Gary Matthews
Tom Matug
Rhea Maurer
Anna May
Romao May
Samatha Mazgy
Stephanie McBlackwell
Emil McBlackwell
Jane McCloughlin
Curtis McCurry
Rosalynn McDaniel
Jack McGrath
Amanda McIlhany
Joanne McIntire
Megan McShane
Elaine Meaux
Samantha Meraz
Mike Michau
Jim Michau
Janice Michalec
Doris Milehic
Grace Millard
Kamari Millison
Patricia Mitchell
Walter Mlynarsky
Mark Molloy
Ericka Glorious Moore
Megan Moore
Daniella Morales
Andrew Moreno
Moriane Valley Flute Choir
Morgan Morris
Michael Morrisey
Mother McAuley High School Students
Jose Munoz
Molly Murphy
Anne Murphy
Michael Murphy
Walter Mylnarski
Betty Nagel
Sylvia Nash
Madison Naujokas
Amy Nelson
Carla Niebert

Vanessa Nieves-Duenas
Darcell Norwood
Tracey Novakowski
Ashley Nowak
Carol Nowatski
Oak Lawn High School Students
Beverly Ochylski
Peg Ochylski
Dajon Oliver
Jennifer Olson
Fabiola Ortegon
Nina Ortegon
Brandon Ortegon
Ashley Owens
Larry Owens
Charmaine Owens
Karen Pachyn
Matthew Padilla
Bill Paglia
Susan Pagnusat
Bill Palaima
Tina Parham
Dan Pascerella
Donald Pasierb
Pauline Pastore
Shannon Pelote
Zakk Peterlin
Laura Petritis
Riley Phillips
Paula Phillips
Bernadette Pieczara
Mary Pistek
Victor Pitts
Joni Plummer
Alice Popovich
Darlene Popovich
Kathy Prescott
Alexis Pride
Sylvia Pride-Nash
Pam Proctor
Lois Purrazzo
Kaleta Qualizza
Justin Rahman
Cathy Rahman
Jesse Raub

Dina Raya
Jim Redmore
Pamala Reeves
Kathy Regovic
Charles Reh
Zach Reid
Jim Reidl
Linda Renardo
Rebecca Renardo
Tom Renardo
Ramone Rhinehouse
Lynette Rhymes
Derrick Rhymes
Jesseca Rhymes
Jarod Rhymes
Nancy Rider
Joseph Rivera
Don Rizzs
Gary Roahausen
Katherine Roberts
Debra Roberts
James Robinson
Dana Rodriguez
Izabella Rodriguez
David Rodriguez
Matthew Rohan
Christine Ronicki
Cathy Rook
Gary Roshausen
Gwen Rucker
Beverly Rucker
Kailah Rucker-Spencer
Allie Ruggiero
Annette Rumisek
Julienne Russell
Lynetta Russell
Nancy Ryder
Marilyn Sabatini
George Sak
Diane Sak
Melissa Sands
Terry Scanlan
Denise Schaafsma
Rob Scheidel
Mary Schmidt

Jen Schmuhl
Lauren Sekula
Matt Sekula
Sara Sidler
Londell Simmons
Katie Skinner
Barbara Skrobuton
Eleanor Slappa
Georganne Smith
Christen Smith
Shaun Smith
Dave Smurzinski
Wendy Smurzinski
Joan Snyder-Budz
Venita Spearman
Catherine Stacy
Stagg High School Students
Richard Stark
Mary Stelter
Rosemary Stephens
Jeanne Stevens
Rachel Stilp
Bob Straz
Madeline Straz
Katie Strzyzewski
Dave Stubitsch
Caprice Stubitsch
Malea Stubitsch
Ella Studer
Chip Studer
Chrystal Suich
Bridget Sullivan
Evelyn Swan
Debra Swoope
Barb Sychowski
Megan Szarzynski
Laura Szczesniewski
Linda Tague
Eric Tello
Marc Temple
Betty Thomas
Shelia Threlkeld
Kimberly Threlkeld
Raymond Threlkeld
Barbara Tobin

Frank Tomecek
Jan Tomecek
Aneta Tsertelis
Natalie Tsingos
Haley Tymm
Donna Umecker
Valenia Urtis
Gus van den Brink
Chris van Eck
Kaitelin Vanderwerken
John Vanderwerken
Dawne Vanderwerken
Florine Vanvliet
Gary Vargas
Barry Varley
Ada Vaughan
Mary Vedor
Ernesto Verduzco
Gloria Vitro
Terry Vrshek
Mary Vucinic
Alice Walczak
Chanise Walker
Beth Walsh
Joe Walters
Candance Webb
Sherry Weiss
Nancee Whalen
Kay Wierenga
Betty Williams
Kay Williams
Kaitlyn Williams
Anna Williams
Romao Williams
Patti Wilson
Alyssa Wood
Tom Woolworth
Bing Yang Wu
Laura Yanez
Marissa Yanez
Theresa Yanez
Youth Unlimited Student Volunteers
Bob Zaker
Michael Zarnowski
Sergio Zuniga



CONSUMERS PARTICIPATE IN BASKETBALL TOURNAMENT



RESIDENTIAL SERVICES SLAM DUNKED WITH FUN AND BASKETBALL

RESIDENTIAL SERVICES

Living independently is a critical benchmark for many of the consumers served by Sertoma Centre. One of the ways Sertoma Centre assists consumers in achieving Independent Living to the greatest extent possible is by providing residence in one of the 10 scattered properties (CILAs) which we own and operate. In order to live healthy and on their own, these individuals are in need of a full range of supports to ensure their long-term independence.

In FY'16 Residential services focused on fun events and healthy activities. CILA and ICILA consumers:

- Participated in a competitive basketball tournament with a championship celebration after the end of the games.
- Visited a waterpark during a weekend trip to Wisconsin, and enjoyed music concerts, movies in the park, Brookfield Zoo, Garfield Park Observatory, and a tour of a jellybean factory.
- Met in groups weekly for exercise and to learn healthier snack selections as a part of the Health Matters Curriculum.
- Participated in two social events - Summer Luau and Winter Wonderland Dance.

PACKAGING AND ASSEMBLY

Even though it was another challenging year regarding the procurement of subcontract work, we were still able to obtain new packaging and assembly projects.

The addition of new accounts along with the continued supply of work from our long standing customers provided a wide variety of activity that benefitted the consumers both vocationally and financially.

The consumers showed an excellent attitude and effort towards their work to ensure that we met our goal of 100% customer satisfaction.

JANITORIAL SERVICES

Janitorial Services (J-Team) secures contracts to provide a variety services throughout the state as a source of income for the organization. We enjoyed another record year in revenue with earned revenue of \$2,875,298. We also extended our hiring process of consumers to other workshops around Illinois. Staff earned contracts at the Thompson Building and the Michael Bilandic Building in Chicago. We want to extend our thanks to all of our customers and the State of Illinois for allowing us to service their facilities.

EMPLOYMENT SERVICES

EMPLOYMENT OUTCOMES

FY' 16 was an exciting year in Employment Services. Staff collectively placed 63 consumers in community employment. Eight of these 63 consumers came from various programs within the agency.

EMPLOYERS

There were at least 38 employers who hired Sertoma consumers in FY'16. Here is a list of some of the new employers who have partnered with us:

Archer Wire
Dollar Tree Distribution
JC Penney
Jewel – Osco Locations
PetSmart
Smith Village

SNACK SHACK

Snack Shack celebrated its 3rd anniversary. The Snack Shack provides consumers at the 127th Street location an opportunity to purchase lunch and other snacks. Consumers gain training in customer service skills, learn how to operate a cash register, and conduct product inventory.



CONSUMER IS REACHING FOR THE STARS

MATT'S STORY

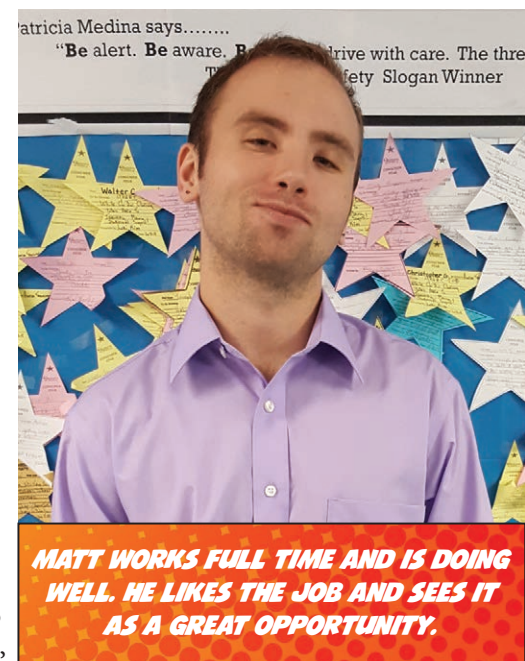
Matt is not a stranger to Sertoma's Employment Services. He first became a part of the program in 2014. During that time Matt struggled with keeping appointments with his Employment Specialist (who assisted Matt with finding employment). Matt did not get along well with the job coaches and other staff that worked with him at Sertoma. Despite the issues that were presented, Matt was able to secure employment at a local car wash. He struggled with completing the assigned tasks and arriving to work on time. Unfortunately, Matt lost his job and was released from receiving services from Employment Services.

Approximately one year later a referral came to Sertoma for Employment Services. The referral was for someone who had been in Employment Services before, but was not successful because of the lack of commitment to the program. During this time, a new Job Readiness course was about to begin. A discussion was held and a decision was made to allow the referral to return to the program under the guidelines of completing the Job Readiness course. The individual was Matt, and he agreed to take the course.

The Job Readiness course provided Sertoma's consumers with information on how to prepare for job interviews and obtaining employment. They learned about making great first impressions and what is needed to keep a job. The class was heavily infiltrated with group discussions and examples of success.

Matt was a model student in the course. He was present for all classes. He would always participate in the discussions and give "spot on" responses to questions asked. Once the class ended, Matt worked with the Employment Specialist, Maurine Lloyd, to gain community employment.

Matt obtained employment within weeks after completing the course. He began to work at the Dollar Tree Distribution Center in February, 2016. Matt works full time and is doing well. He likes the job and sees it as a great opportunity. Matt was also eligible for a raise! Matt has a desire to take some college courses and possibly move up in the company.



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OUR WISH LIST**

**THROUGH ESTATE
PLANNING TO BECOME
A MEMBER OF THE
STAR SOCIETY**

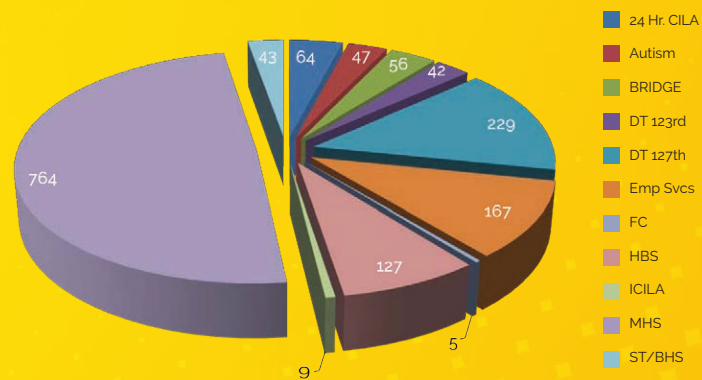
**A MATCHING
GIFT FROM
YOUR
EMPLOYER**

SERTOMA CENTRE, INC. & SERTOMA CENTRE FOUNDATION, INC.
STATEMENT OF REVENUES & EXPENSES FISCAL YEAR 2016
(JULY 1, 2015 - JUNE 30, 2016)

Sertoma Centre, Inc.	(unaudited)
Revenues	
Government Grants & Fees	\$ 11,437,143
Janitorial Services	2,875,299
Packaging & Assembly	231,157
Transportation Fees	652,768
Restricted Contributions – Capital Projects	15,000
Restricted Contributions-Other	14,452
Unrestricted Contributions	239,747
Donations from Sertoma Centre	75,000
United Way Donation	60,000
Interest Income	544
Other Income	136,811
Total Revenues	\$ 15,737,921
Expenses	
Staff Employment Expenses	\$ 11,664,319
Client Wages	134,802
Occupancy	794,071
Program & Consumable Supplies	507,548
Staff and Client Transportation	585,180
Depreciation	630,010
Insurance	755,236
Foster Care Payments	34,655
Consulting & Professional Fees	296,433
Other	292,796
Total Expenses	\$ 15,695,050
Net Surplus (Deficit)	\$ 42,871
<small>NOTE: Revenue included above of \$15,000 was externally designated for capital purchases.</small>	

Sertoma Centre Foundation, Inc.	(unaudited)
Revenues	
Special Events	\$ 214,988
Contributions from Individuals	58,647
Contributions from Organizations	58,815
Contributions from Foundations	12,900
Total Revenues	\$ 345,350
Expenses	
Donations to Sertoma Centre	\$ 75,000
Professional Consultants' Services	200,504
Direct Fundraising Expenses	73,460
Net Investment Activities	80,291
Total Expenses	429,255
Net Surplus (Deficit)	\$ (83,905)
<small>NOTE: Total revenue raised through fundraising for both the Centre and Foundation is \$671,536.</small>	

SUMMARY OF INDIVIDUALS SERVED
TOTAL SERVED BY PROGRAM





MISSION STATEMENT

The mission of Sertoma Centre is to provide opportunities that empower individuals with disabilities to achieve personal success.

VISION STATEMENT

Sertoma Centre, Inc. envisions communities where all people with disabilities live, work, and fully participate.

SERTOMA CENTRE HISTORY

In 1971, three local Sertoma Clubs created a sheltered workshop in Alsip, IL called Sertoma Job Training Center. The purpose of the facility was to create a place for individuals with disabilities to work. The 3,000 square foot facility was built on land donated by the Lombard family and opened with 11 individuals and four staff.

In 1987, the name was changed to Sertoma Career Center, and served over 200 consumers. The facility also expanded to 43,800 square feet. Throughout the 1990s, additional programs were added and Residential Services opened Sertoma's first Community Integrated Living Arrangement (CILA) home.

Sertoma Centre opened its second location in 2000, on 127th street in Alsip. This facility is home to subcontract packaging and training services, developmental training and school transition. After renovations at the 123rd street building were completed in 2002, additional programs such as our Senior Services, Bridge Program, Developmental Training, Administration, Transportation and Janitorial Services (J-Team) were expanded or added.

In 2009, Sertoma Centre moved its Mental Health Psychosocial Rehabilitation Program to Matteson, Illinois and expanded in 2014 to become a comprehensive community mental health center.

2015-2016 BOARD OF DIRECTORS

SERTOMA CENTRE, INC.

Robert S. Straz, President
Frank Tomecek, Vice President
Marilyn Aspan, Secretary
Dennis J. Fioretti, Treasurer

MEMBERS

Tony Casale
Dennis Dureno
John Fanning
Laurel Quinn
Robert Scott

SERTOMA CENTRE FOUNDATION, INC.

Glenn Bylina, President
Frank Tomecek, Vice President
Steve Foertsch, Secretary
Larry Owens, Treasurer

MEMBERS:

Susan Colella
Tory Cosich
Peter Davidson
Dan Harris
Edward P. Kelly

Executive Director
Gus van den Brink

Sertoma Centre is a:
501 (c)(3) Organization





**Administrative Offices, Day Programs
& Employment Services**

4343 W. 123rd Street • Alsip, IL 60803
708-371-9700 • Fax: 708-371-9747

**Martha Polacek Training
& Packaging Facility**

4100 W. 127th Street • Alsip, IL 60803
708-371-9700 • Fax: 708-371-9747

**Community Mental Health
& Counseling**

4331 W. Lincoln Hwy. • Matteson, IL 60443
708-748-1951 • Fax: 708-748-1962

www.sertomacentre.org

Follow us on:   

Contract with us for:

Packaging and Assembly • Employment Services • Janitorial Services • Lawn Care and Snow Removal

To learn more on how get involved, contact our Director of Advancement at 708.730.6206.
Donations can also be made online at www.sertomacentre.org.

