2015 Annual Report

New Pathways to Empowerment:
One Piece at a Time

Sertoma Centre, Inc.
Discovering the potential in all of us
The 2015 fiscal year was one of many new beginnings for Sertoma Centre. There is something about being and becoming that keeps us focused on our mission and sparks hope in the future. People with disabilities will always need help along the road to self-sufficiency, and Sertoma Centre is in it for the long run of providing the types of services that get them to a life of choice and independence.

2015 was a banner year for Sertoma Centre, as we served 1,225 consumers with a wide range of programs. This 50% growth is primarily due to the increase in consumers accessing established and new behavioral health services at our Community Mental Health and Counseling (CMHC) facility in Matteson, IL. In addition, our community education services trained 3,556 individuals in the community on various mental health topics including Mental Health First Aid (MHFA).

Another exciting milestone was the construction of our permanent supportive housing (PSH) project, the Kimball Court Apartments in Homewood, IL. Construction is 85% complete, as we look forward to full occupancy in fiscal 2016. We were fortunate to secure seed funding to cover startup expenses and employ a property manager.

Thanks to the hard work of staff, Sertoma Centre has a new look and tag line for branding and marketing. The communications staff implemented newly published flyers, brochures, newsletters and the 2014 annual report.

As you read through the following interactive annual report, we hope you will enjoy learning about what we think makes Sertoma Centre such a special place. We are grateful for our dedicated staff, board and volunteers, faithful donors, and of course the consumers who give us purpose and the honor of sharing a small part of their lives with us.

Gus van den Brink  Glenn Bylina  Bob Straz

2014-2015 Board of Directors
Sertoma Centre, Inc.
Robert S. Straz  President
Frank J. Tomecek  Vice President
Dennis J. Fioretti  Treasurer
Marilyn Aspan  Secretary
 Members:
   Danielle Agee
   Tony Casale
   Dennis Dureno
   John Fanning
   Dr. Laurel A. Quinn
   Robert Scott
   Linda Welsh

Sertoma Centre Foundation, Inc.
Glenn Bylina  President
Frank J. Tomecek  Vice President
Larry Owens  Treasurer
Steve Foertsch  Secretary
 Members:
   Susan Colella
   Tory Cosich
   Dan Harris
   Edward Kelly
   Gus van den Brink

Sertoma Centre is a:
501 (c)(3) Organization
United Way Agency
DAY PROGRAMS

Bridge 2 program moves into beautiful new space:
Where there was once a large room resembling a warehouse there is now a completely renovated program area. This new space includes special programming tables, a skylight, and a fully accessible bathroom. This was a major investment in our consumers and our future serving the population of aging individuals with developmental disabilities.

Meeting sensory needs of consumers:
Sertoma Centre has two rooms designed to meet the sensory needs of our consumers. We had the pleasure of hosting Occupational Therapy interns from Governors State University. These interns helped to add items to our sensory spaces such as boards with multiple textures to feel, bottles with smells to calm the body, and ribbons to walk through. They also worked with our team to identify consumers who would benefit from OT services. We can better help individuals we serve through sight, smell, sounds, and touch.

Supporting creativity:
Grant funding allowed us to purchase music and art supplies for the consumers in day programs to utilize. Training was provided to staff members by a music therapist, another Sertoma staff member, on how to best use instruments in programming and counseling. Music can be used to express feelings, process information, and have fun! Our DSP staff as well as interns work with consumers on art both as a means of self-expression and an outlet for creativity.

CONSUMER SERVICES

As usual, we had audits from Bureau of Quality Management (BQM) for service facilitation, Developmental Training and from Department of Human Services (DHS) for DT only. We shined on all surveys receiving 98%, 97% and 96%.

Consumer Services arranged for PACE to come out and present an educational seminar to consumers, in particular students receiving school transition services, to enlighten them on how to apply for PACE ADA paratransit services, so they can be independent and mobile in the community.

Behavioral Health Services provided supervision to a record number of master’s level interns this past year (7), resulting in increased individual and group counseling opportunities for approximately 25 consumers.

The team has made numerous referrals to UIUC for assistive technology needs for consumers, particularly in the BRIDGE and Autism programs, allowing for increased communication and more stimulating instruction. Developmental Training staff member, Merissa Andrews, used her talent in jewelry making to create a number of necklace/earring pieces with several consumers, using money from a grant. These pieces were sold at a local art fair.
ADVOCACY

Sertoma United has been able to increase self-advocacy opportunities during this past year. While teaming up with the Alliance (a statewide advocacy group) and other agencies across the state, Sertoma United has attended numerous local trainings about current advocacy issues and one road trip to Bloomington. Some members of the group also joined Sertoma staff and other consumers on a trip to Springfield to advocate against budget cuts. The group has also been working on developing an independent living skills curriculum that will teach consumers more about meal planning, grocery shopping, and saving money by using sales papers and coupons. This curriculum will also encourage more community outings while practicing the skills taught in class. While Sertoma United has continued to give back to the community with their annual food drive and consumer made holiday card distribution to local nursing homes and the military, they also gave back to Sertoma by volunteering during both setup and take down for this year’s Housewares Show. Even with their many activities, Sertoma United never forgets their main goal of encouraging self-advocacy across the agency.

COMMUNITY MENTAL HEALTH AND COUNSELING (CMHC)

Fy’15 year in numbers...
- Our Community Outreach team trained 3,556 members of the community
- Over 500 individuals with mental illness were served by CMHC
- The psychosocial rehabilitation program served 353 consumers
- Our intake department had 483 referrals for service
- The linkage and outreach team had over 250 referrals from inpatient hospitals and other facilities
- Crisis assessors responded to 168 calls from emergency departments to assist with consumers experiencing a psychiatric crisis
- The linkage and outreach team linked 133 people to community mental health services
- CMHC saw 62 consumers transition into less restrictive environments
- A new initiative to provide only individual counseling for those requesting it saw over 50 consumers for individual counseling
- The Community Support Team moved 36 people from nursing homes to apartments in the community
- Individual Placement and Support employment program supported 44 consumers in job searches

SPECIAL EVENTS

Our BIG Event & Firefighters’ Cook-Off was a smashing success with our BIG Raffle with a $10,000 grand prize raffle, amazing food, live music, raffle prizes and a phenomenal kids area complete with stilt walker, fun games, balloon artist and face painting!

The annual International Home + Housewares Show yielded amazing donations of home goods, gourmet food, maintenance products, dish sets and glassware for our Super Sale fundraiser held at the end of March at Orland Park Crossing.

Our first “Quest for the Cup” Trivia Night fundraiser was held at Durbin’s in Tinley Park with over 80 participants and volunteers attending, many raffle baskets won and super Chicago Blackhawk items up for grabs!
A heartfelt thank you to all of our Fy’15 Donors

InKind Gifts
115 Bourbon Street
Aladdin, a brand of PMI
The American Cookie Cutter Co.
by Ann Clark, LTD
Arab American Family Services
ARC International
Back to Basics Products, Inc.
Bar Louie
Brookfield Zoo
C.C.A. International (NJ) Inc.
Certified International Corp.
Chicago Bears Football Club
Chicago Wolves Pro Hockey
Coopers Hawk
Durbin’s of Tinley Park
Dennis Dureno
Fannie May #219
Focus Electrics
Focus Products Group
International, LLC
Granite City Food & Brewery
Great Clips
Godinger Silver Art Co., Ltd.
Hilton Chicago/Oak Lawn
Home Essentials & Beyond
Katie’s Hallmark
Lasko Products, Inc.
Tracey Leschin
The Libman Company
Lipper International, Inc.
Lumes Pancake House
Lush Color Bar & Hair Salon
Bob Malone
Meyer Corporation
Betty Nagel
Northern Labs, Inc.
Old Williamsburgh Candle Corp.
Olive Garden
Outerwall
Polder Housewares
PO: Selected Company, Ltd.
Premier Designs Jewelry
Prodyne
R Squared Sales and Logistics
(Zrike Brands)
Regent Products Corp.
Darlene Reihel
Rigamonti Pietro & Figli
Salter Housewares
Shedd Aquarium
Stonewall Kitchen
Suburban Access
Taylor Precision Products, Inc.
VFW #450

Companies
Avenue Flower Shop LLC
Ace Auto Rebuilders
Ace Hardware
Aleck Plumbing
All Guard Alarm Inc
Alsip V F W Post #450
Anton-Ariges Inc.
Ash Street Cooperative, Inc.
Benjamin B. Green-Field Foundation
C.J. Erickson Plumbing
Cafe Bionda
Cash Meat Statistical Analysis
Christ Evangelical Lutheran Church
County Packaging, Inc.
Cover-Rite
Custom Plate Glass, Inc.
Custom Tailor & Design
ESPO Engineering Corporation
Exelon Corporation
Expo Answers, Inc.
Fanning Communications
Fibre Drum Sales, Inc.
Financial Applications Corp.
First Giving
First String Enterprises, Inc.
G & L
Grove Masonry Maintenance, Inc.
Hawk Ford
Illinois Paper Company
Kalleymyn Auto Rebuilders, Inc.
Kenington Research & Recovery, Inc.
Kurtz Ambulance Service Inc
Larry’s Brake Service
Lars Worldwide Automotive
LEAF Commercial Capital, Inc.
Local #281.AFL-CIO Sprinkler Fitters & Apprentices
McMaster-Carr Supply Co.
Mokena Apartments LLC
Mulcahy, Pautitsch, Salvador & Co., Ltd.
My Tribute Gift Foundation, Inc.
Palmer Tax & Consulting, Inc.
Palos Heights Woman’s Club
Park Hills Car Wash
Parkside Insulation
Paypal Giving Fund
Petty, Biebl & Burke Orthodontics, PC.
Plastipak Packaging
Proven Business Systems
Rae Products & Chemicals
Ram Products, Inc.
Red Shoe Billiards
Running for Kicks
Schwab Charitable Fund
Stronghold Construction
Swap-O-Rama
Terry’s Ford
The Beverly Hills Gallery
The Horton Group
The Pointe at Kilpatrick
TR Communications, Inc.
Uesco Industries
Urbchir of Illinois
Universal Management Services, Inc.
US Bank
Vandenbergh Funeral Homes, Inc.
Varan Management, Inc.
WMC, Inc.
Wolniak Funeral Home, Ltd.
Zeigler BMW

Organizations
Action Sertoma Club
American Heritage Sertoma Club
Bon Ton Stores
Chicago Lawn Sertoma Club
Chicago Southland Conv. & Visitors Bureau
Donatic
Hickory Hills Sertoma Club
IBM Employee Services Center
Illinois State Council - Intellectual Disabilities Fund
Morgan Stanley
Network for Good
Noble Communications
POW-R Sertoma Club
Sertoma Speech and Hearing Center
St. Michael
The Kathryn R. Mangan Trust
The University of Chicago
Tinley Park Sertoma Club
Trust
United Sertoma - Lemont Charter
United Way of Greater Philadelphia & SNJ
United Way of Metropolitan Chicago
VFW #450

Star Society
Cheryl Assise
David & Kathy Carling
Gene Cunningham
Beverly Harpold
Roger & Pat Harpold

Individuals
Ms. Shirley Abbott
Mr. Guy Accettura
Mr. Richard Adamski
Ms. Danielle Agee
Ms. Rita Akin
Mr. Jack Ames
Mrs. JoAnn Anderson
Mr. Mark Anderson
Mrs. Marie Angone
Mr. Juan Arenas
Mrs. Lorraine Arenberg
Ms. Marilyn Aspan
Mr. Richard Aspan
Mrs. Margaret Avorio
Mr. & Mrs. Michael Banicki
Mr. Maury Barger
Ms. Laverne Barnes
Mr. Brian Barry
Mr. & Mrs. Paul Behrman
Mr. Sam Bell
Mrs. Eugenia Benefor
Ms. Nancy Benson
Ms. Kerri Bewick
Ms. Karen Birky
Mr. Mike Black
Mr. & Mrs. William Blew
Ms. Lyn Blyth
Mr. & Mrs. Dominic Boakye
Mr. & Mrs. Joe Bourque-Layscak
Ms. Joanne Boyle
Ms. Cynthia Boyne
Mr. & Mrs. Caroline Bozell
Ms. Lane Brady
Ms. Penny Bright
Mr. Michael Brown
Mr. and Mrs. Samuel Brunner
Ms. LaVerne Brzozowski
Ms. Eileen Buck
Mr. Brendan Burfeind
Mr. Brian Burke
Mr. David Butts
Mr. & Mrs. Glenn Bylina
Mr. & Mrs. Joe Cachey
Ms. Ann Marie Cain

David A. Hartley
Greg Hase
Cindy & David Isabel
Robert McKenna Estate
Dominic Porto
Peter & Alice Stratigos
Robert S. Straz
Edward & Donna Summer
Frank J. Tomecek
Gus & Jayne van den Brink
Ruth Walsh Estate
Ernie Wulff
Mr. & Mrs. Robert Moses  
Mr. Chris Mueller  
Mr. Edward Mulcahy  
Mr. Ken Mulheran  
Mr. & Mrs. Michael Mullarkey  
Ms. Pat Mungovan  
Mr. Jaron Muzeau  
Mr. & Mrs. Dave Nadell  
Ms. Lillie Viola Neal  
Mr. & Mrs. William Neibert  
Mr. Gerald Newberry  
Mrs. Claudia Nolan  
Ms. Kim O’Connell  
Mr. Bill O’Hara  
Ms. Patricia O’Lena-Rubino  
Dr. and Mrs. William O’Reilly  
Mr. & Mrs. Gary Outlaw  
Mr. & Mrs. Larry Owens  
Mr. & Mrs. Robert Owens  
Mr. & Mrs. John Padgham  
Mr. & Mrs. Dale Penn  
Mr. & Mrs. Anthony Perkovich  
Ms. Paula Phillips  
Mrs. Rita Phillips  
Mr. Victor Pitts  
Mr. & Mrs. Dominic Porto  
Ms. Kimberly Przybysz  
Ms. Lorraine Pulicano  
Ms. Lois Purrazzo  
Dr. & Mr. Laurel & Bill Quinn  
Mr. & Mrs. Joe Racine  
Mr. & Mrs. Jose Ramilo  
Ms. Carrie Randolph  
Mr. and Mrs. Robert Rath  
Mr. & Mrs. John Regan  
Ms. Shirley Regan  
Mr. Zach Reid  
Mr. & Mrs. Harold Reisler  
Mr. & Mrs. Mark Richel  
Mr. Patrick Richel  
Mr. & Mrs. Ralph Rimek  
Mr. & Mrs. Donald Rizzi  
Ms. Cynthia Rochel  
Ms. Maureen Rodgers  
Mr. & Mrs. Daniel Romano  
Mrs. Mary Ryan  
Mr. & Mrs. Michael Ryan  
Mrs. Mary Ann Sain  
Ms. Lori Salha  
Mr. Phil Salvador  
Ms. Erica Sanders  
Ms. Rene Sapita  
Dr. and Mrs. Chris Sarlas  
Mr. & Mrs. John Savaglio  
Mr. Dave Schaefflein  
Mr. Gerald Schmidt  
Ms. Mary Schmidt  
Mr. & Mrs. David Schroeder  
Mr. & Mrs. Harold Schroeder  
Ms. Lorraine Schultz  
Ms. Sandra Schwantes  
Mr. & Mrs. Robert Scott  
Mr. & Mrs. Charles Sedgwick  
Ms. Joyce Sewnig  
Mr. & Mrs. Brian Sheaffer  
Ms. Jere Shelton  
Mr. & Mrs. R. Sierakowski  
Mr. Edward Simmons  
Ms. Helen Slaber  
Mr. Gene Smith  
Mr. John Smith  
Mr. Nicholas Smith  
Mr. & Mrs. Howard Smyth  
Mr. Dennis Sonnenberg  
Mr. & Mrs. Richard Sorley  
Mr. David Spedale  
Mr. David Stanton  
Mr. Rusty Steiger  
Mr. & Mrs. George Stratton  
Mayor & Mrs. Robert Straz  
Mr. Thomas Sucich  
Mr. & Mrs. Clifford Sullivan  
Mrs. Nancy Sullivan  
Mr. & Mrs. Edward Sumner  
Mr. & Mrs. Frank Sunzere  
Ms. Gloria Swanson  
Ms. Mary Sweet  
Ms. Linda Tague  
Mr. Roland Täsker  
Mr. & Mrs. Richard Thies  
Ms. Miriam Toledo  
Mr. & Mrs. Frank Tomecek  
Mr. Spencer Touchie  
Mr. & Mrs. Louis Truffa  
Mrs. Johanna Ugo-Conlon  
Mr. Charles Umecker  
Mr. Rick Underwood  
Mr. & Mrs. Charles Usher  
Mr. & Mrs. Jim Van de Veire  
Mr. & Mrs. Gus Van den Brink  
Mr. & Mrs. Jason Van den Brink  
Mr. & Mrs. Marvin Van Wyck  
Ms. Barbara Vanerio  
Mr. Jack Vax  
Mrs. Katherine Vennetti  
Mr. & Mrs. Kenneth Verhaeren  
Ms. Cathy & Meine Visser  
Mr. & Mrs. Edward & Mary Vucinic  
Mr. & Mrs. Albert Wagner  
Fran Wallace  
Mr. Kevin Waller  
Mr. & Mrs. Lawrence Walsh  
Mr. & Mrs. James Watters  
Mr. James Webb  
Ms. Kathy Weidler  
Mr. Fred Weisfuss  
Ms. Cathy Welfare  
Ms. Linda Welsh  
Ms. Marilyn Werner  
Mr. Colin White  
Mr. Larry White  
Mr. Ron Whittingham  
Mr. Ryan Wilson  
Mr & Mrs. Virgil Wilson  
Mrs. Antonia Wister  
Mr. Brad Wolf  
Mr. & Mrs. Joseph Wotanek  
Mr. & Mrs. Ernie Wulff  
Mr. & Mrs. Charles Wurster  
Mr. Donald Yuriatovac  
Mr. & Mrs. Ronald Zeiler  
Ms. Gloria Ziolkowski

Gus van den Brink thanks Chicago Lawn Sertoma Club President, Pat Hennessy, for the clubs generous donation.

Cynthia Stockle, Pace representative, and Gus van den Brink attend consumer holiday party, which was funded by Pace.
### Sertoma Centre, Inc. & Sertoma Centre Foundation, Inc.  
**Statement of Revenues & Expenses Fiscal Year 2015**  
(July 1, 2014 - June 30, 2015)

#### Sertoma Centre, Inc. (unaudited)

<table>
<thead>
<tr>
<th>Revenues</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Government Grants &amp; Fees</td>
<td>$11,085,914</td>
</tr>
<tr>
<td>Janitorial Services</td>
<td>$2,662,716</td>
</tr>
<tr>
<td>Packaging &amp; Assembly</td>
<td>$228,955</td>
</tr>
<tr>
<td>Transportation Fees</td>
<td>$646,321</td>
</tr>
<tr>
<td>Grants for Capital Projects</td>
<td>$51,752</td>
</tr>
<tr>
<td>Restricted Contributions – Capital Projects</td>
<td>$15,000</td>
</tr>
<tr>
<td>Restricted Contributions-Other</td>
<td>$7,779</td>
</tr>
<tr>
<td>Unrestricted Contributions</td>
<td>$27,252</td>
</tr>
<tr>
<td>United Way Donation</td>
<td>$15,000</td>
</tr>
<tr>
<td>Interest Income</td>
<td>$328</td>
</tr>
<tr>
<td>Donations from Sertoma Centre Foundation</td>
<td>$75,000</td>
</tr>
<tr>
<td>Other Income</td>
<td>$173,862</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$14,989,879</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff Employment Expenses</td>
<td>$10,746,540</td>
</tr>
<tr>
<td>Client Wages</td>
<td>$134,398</td>
</tr>
<tr>
<td>Occupancy</td>
<td>$792,884</td>
</tr>
<tr>
<td>Program &amp; Consumable Supplies</td>
<td>$471,058</td>
</tr>
<tr>
<td>Staff and Client Transportation</td>
<td>$601,811</td>
</tr>
<tr>
<td>Depreciation</td>
<td>$658,626</td>
</tr>
<tr>
<td>Insurance</td>
<td>$722,823</td>
</tr>
<tr>
<td>Foster Care Payments</td>
<td>$51,007</td>
</tr>
<tr>
<td>Consulting &amp; Professional Fees</td>
<td>$262,196</td>
</tr>
<tr>
<td>Other</td>
<td>$465,976</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$14,907,319</strong></td>
</tr>
</tbody>
</table>

| Net Surplus (Deficit)                         | **$82,560** |

**Note:** Revenue included above of $66,752 was externally designated for capital purchases.

#### Sertoma Centre Foundation, Inc. (unaudited)

<table>
<thead>
<tr>
<th>Revenues</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Special Events</td>
<td>$19,681</td>
</tr>
<tr>
<td>Contributions from Individuals</td>
<td>$75,286</td>
</tr>
<tr>
<td>Contributions from Organizations</td>
<td>$53,182</td>
</tr>
<tr>
<td>Contributions from Foundations</td>
<td>$11,999</td>
</tr>
<tr>
<td>Investment Income</td>
<td>$55,929</td>
</tr>
<tr>
<td><strong>Total Revenues</strong></td>
<td><strong>$316,077</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Expenses</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donations to Sertoma Centre</td>
<td>$75,000</td>
</tr>
<tr>
<td>Professional Consultants’ Services</td>
<td>$137,471</td>
</tr>
<tr>
<td>Direct Fundraising Expenses</td>
<td>$69,856</td>
</tr>
<tr>
<td>Investment activities</td>
<td>$31,763</td>
</tr>
<tr>
<td><strong>Total Expenses</strong></td>
<td><strong>$313,890</strong></td>
</tr>
</tbody>
</table>

| Net Surplus (Deficit)                         | **$2,187** |

**NOTE:** Total revenue raised through fundraising for both the Centre and Foundation is $325,278.

### SUMMARY OF INDIVIDUALS SERVED  
**Total Served by Program**

- 24 Hr. CILA: 565
- Autism: 47
- BRIDGE: 126
- DT 123rd: 44
- DT 127th: 59
- Emp Svcs: 42
- FC: 240
- HBS: 200
- ICILA: 5
- MHS: 12
- ST/BHS: 12

**Spec. Svcs – 3**  
**Total (Unduplicated) – 1,225**
VOLUNTEERS

Discovering the Potential...through Volunteers!!
It is an honor and a privilege to say THANK YOU to a special group of people at Sertoma Centre--Our Volunteers!! Every day they help us to discover our potential as they give us their time, talent and treasure. FY’15 was an amazing year for our consumers, programs and special events because of the many, many individuals who supported Sertoma through volunteering. FY’15 logged over 4,000 volunteer hours which touched every aspect of what we do at Sertoma Centre from helping consumers, to filing and administrative work to lending a hand at our fundraisers. Sertoma Centre could not do it without our Volunteers and we would like to say once again, THANK YOU for all you do to help us Discover the Potential!!

RESIDENTIAL SERVICES

This year Residential Services focused on socialization and fun! CILA and ICILA consumers enjoyed many activities that were developed by the consumer’s social committee. The committee meets once per month to plan special outings and events. Special dances this year included a fall festival dance, the annual holiday dance, and a spring fling. As always we had our special king and queen winners. This year we continued our traditional basketball league which always brings out friendly competition and we started a kickball league. Fundraisers included a car wash, a Sertoma Residential tee-shirt sale, and food sold at our kickball league competition. The Residential Management team also created a team building contest called “Lose It–To Win It.” Six consumers from our Lawler, Millard, and Ridge Road homes went to Wisconsin Dells for a three night stay. In order to increase communication several consumers are now using picture and memory boards due to beginning stages of dementia. Another consumer who is non-verbal is now using an IPAD to communicate her needs and socialize with her friends. As always the Nursing department focused on health in order to promote a healthy heart and lifestyle.
EMPLOYMENT SERVICES

Employment Outcomes
FY’15 has brought many opportunities for our consumers. We collectively placed 85 consumers in community employment. 80 out of the 85 consumers remained in their positions for at least 90 days, giving Employment Services a retention rate of 94%.

Employers
There were at least 38 employers who hired Sertoma consumers in FY’15. Here is a list of some of the employers we have partnered with:

- Berko’s
- Chili’s (2 locations)
- Evergreen Park High School
- Hilton
- Kenootz’s Pizza
- Mariano’s
- Meijer’s
- Red Lobster
- Sertoma Centre, Inc
- Ultra Foods

- Burger King
- Culver’s
- Food 4 Less (2 locations)
- Home Depot (3 locations)
- Lighthouse for the Blind
- Marshall’s
- Olive Garden
- Selina’s
- Southwest Community Services
- Walmart

- Carson Pierre Scott
- Dick’s Sporting Goods
- Hardee’s
- Jewel’s (5 locations)
- Longhorn Steak House
- McDonald’s
- Pete’s Fresh Market
- Salvation Army
- TJ Maxx

Snack Shack
Snack Shack celebrated its 2nd anniversary. The Snack Shack provides consumers at the 127th Street location an opportunity to purchase lunch and other snacks. It is also an opportunity for consumers to gain training in customer service skills, learn how to operate a cash register and conduct inventory. Consumers who are interested in working in the Snack Shack complete an application and go through an interview and assessment process just as they would in a community employment setting.

Janitorial Skills Training
In FY ’15 Employment Services provided Janitorial Skills Training for consumers who were referred from the Department of Rehabilitation Services (DRS) to gain Janitorial training. During the year ten consumers participated in an 8-week training session. Six of the ten consumers obtained community employment following the training.

CONTRACT SERVICES

Packaging/Assembly
FY’15 proved to be a repeat of previous years for the subcontract department. We continue to search for packaging and assembly opportunities throughout the Chicagoland area. Whether big or small, all of our customers have helped support the consumers vocational skills training with the work provided. Thirteen new customers were acquired this past year, which increases our total base to eighteen.

Sertoma Centre would like to thank Nalco, LaPreferida, Crown Packaging, Libation Container and Keneal for the many years of supplying Sertoma Centre with an abundance of work. We will continue our excellent relations with all of our customers by supplying excellent service and 100% customer satisfaction.

Janitorial Services
Janitorial Services (J-Team) secures contracts to provide a variety services throughout the state as a source of income for the organization and a training ground for consumers to obtain viable skills that lead to employment. In fact, 40% of Sertoma’s J-Team are consumers who are now employees. In FY’15, Sertoma obtained 7 new contracts for janitorial services.
SERTOMA CENTRE HISTORY

In 1971, three local Sertoma Clubs created a sheltered workshop in Alsip, IL called Sertoma Job Training Center. The purpose of the facility was to create a place for individuals with disabilities to work. The 3,000 square foot facility was built on land donated by the Lombard family and opened with 11 individuals and four staff.

In 1987, the name was changed to Sertoma Career Center, and served over 200 consumers. The facility also expanded to 43,800 square feet. Throughout the 1990s, additional programs were added and Residential Services opened Sertoma’s first Community Integrated Living Arrangement (CILA) home.

Sertoma Centre opened its second location in 2000, on 127th street in Alsip. This facility is home to subcontract packaging and training services, developmental training and school transition. After renovations at the 123rd street building were completed in 2002, additional programs such as our Senior Services, Bridge Program, Developmental Training, Administration, Transportation and Janitorial Services (J-Team) were expanded or added.

In 2009, Sertoma Centre moved its Mental Health Psychosocial Rehabilitation Program to Matteson, Illinois and expanded in 2014 to become a comprehensive community mental health center.

Mission Statement
The mission of Sertoma Centre is to provide opportunities that empower individuals with disabilities to achieve personal success.

Vision Statement
Sertoma Centre, Inc. envisions communities where all people with disabilities live, work, and fully participate.
Thank You!

Special thanks to the valued corporations, foundations, individuals, and community partners who support our mission.

Get Involved Today!

Donate
To our Annual Fund or become a Silent Partner • Your time through various volunteer opportunities
Attend our special events • A matching gift from your employer
Through estate planning to become a member of the Star Society
An in-kind product or service from our wish list

Contract With Us For
Packaging and Assembly • Employment Services • Janitorial Services • Lawn Care and Snow Removal

To learn more on how to get involved, contact our Director of Advancement at 708-730-6206.
Donations can also be made online at www.sertomacentre.org.

Administrative Offices & Employment Services
4343 W. 123rd Street
Alsip, IL 60803
708-371-9700

Martha Polacek Training & Packaging Facility
4100 West 127th Street
Alsip, IL 60803
708-371-9700

Mental Health & Counseling Services
4331 West Lincoln Highway,
Matteson, IL 60443
708-748-1951

Sertoma Centre, Inc.
Discovering the potential in all of us